

Waterway Cleanup FAQ

How do I schedule a Waterway clean-up?

A volunteer event can be scheduled by filling out the Waterway Clean-up Interest document. Once the document is filled out, it must be submitted to the Stormwater Coordinator OR Environmental Services office. When the interest form is received, someone from our office will contact you to discuss dates and locations.

Where do I get the material for my clean-up?

Once your clean-up is scheduled and we have discussed how many volunteers your event will have, we will arrange for your materials to be picked up at the Environmental Services Department located at 1945 E Jackson Rd, Carrollton, TX 75006. Please give us at least one week to prepare your materials.

Where do I dispose of the bags when my clean-up is completed?

Filled trash bags can be left on-site or disposed of in your receptacle at home. NEVER dispose of your bags in someone else's receptacle or a business's dumpster. If bags are left on site, please let us know where bags are located, and city staff will collect them.

Can my waiver be turned in after the clean-up?

Waivers must be returned BEFORE your clean-up take place.

How can I document my volunteer hours?

If you want documented volunteer hours, please talk to the Environmental Services Department.

How many volunteers can participate?

Currently, we do not have any caps on the number of volunteers you can have. Please note we do have limited trash grabbers available; this means we may not have a grabber for every person. We recommend doing a buddy system for clean-ups. One person will hold the bag, while the other uses the trash grabber. This system works well for large and small clean-ups, as the trash bags can become heavy.

What do I do when my clean-up event is over?

When your event is over, return your materials to the Environmental Services office along with your Post Waterway Clean-up survey. The post waterway clean-up survey can be completed on our webpage or there are physical forms in your cleanup toolbox.

www.cityofcarrollton.com/departments/departments-a-f/environmental-quality/stormwater/volunteer-opportunities/waterway-cleanup-projects/waterway-cleanup-volunteer-survey. Please have all materials returned and survey completed within a week of your clean-up event.