



CARROLLTON

T E X A S

Program Year 2013 Consolidated Annual Performance and Evaluation Report



The City of Carrollton's NOTICE was awarded third place in the *Neighborhoods USA* 2007 Best Neighborhood Program of the Year Award under the category of physical revitalization/beautification.

Prepared By:

City of Carrollton, Community Services Division, 1945 East Jackson Road, Carrollton, Texas 75006



CARROLLTON
T E X A S

City Council

Mathew Marchant, Mayor
Jeff Andonian, Place 1
Anthony Wilder, Place 2
Doug Hrbacek, Place 3

Bob Garza, Place 4
Kevin Falconer, Place 5
Steve Babick, Place 6
Lisa Sutter, Place 7

Neighborhood Advisory Commission

Armando Perez, Seat 1
Marilyn Roppolo, Seat 2
Joseph Marquez, Seat 3
Anil Joseph, Seat 4
Nancy Putnam, Seat 5

Pam Mulligan, Seat 6
Eric Dick, Seat 7
Scott Windrow, Seat 8
Jeffery Van Matre, Seat 9

December 2014

RESOLUTION NO. 3767

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS, ADOPTING THE PROGRAM YEAR 2013 CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT, AMENDMENTS TO THE PROGRAM YEAR 2011 AND PROGRAM YEAR 2012 ACTION PLANS, AND AMENDMENTS TO THE PROGRAM YEAR 2011 AND PROGRAM YEAR 2012 CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORTS FOR THE COMMUNITY DEVELOPMENT BLOCK GRANT; AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, the City of Carrollton received \$747,699 in Community Development Block Grant funds from the United States Department of Housing and Urban Development in Program Year (PY) 2013; and has prepared a Consolidated Annual Performance and Evaluation Report (CAPER) and amendments to the PY 2011, PY 2012 Action Plans and CAPERs in partial fulfillment of the requirements to continue participating in this federal program; and

WHEREAS, the Neighborhood Advisory Commission reviewed the draft Program Year 2013 CAPER and amendments to the PY 2011, PY 2012 Action Plans and CAPERs; and

WHEREAS, on November 13, 2014, the Neighborhood Advisory Commission held a public hearing on the draft PY 2013 CAPER and proposed amendments to the PY 2011, PY 2012 Action Plans and CAPERs, and, after all persons were given an opportunity to present verbal and written testimony, did consider and make recommendation to adopt the PY 2013 CAPER amendments to the PY 2011, PY 2012 Action Plans and CAPERs; and

WHEREAS, the City Council, after having made the draft PY 2013 CAPER available for public review in accordance with Federal law, conducted a public hearing on December 9, 2014, and thereby provided all persons with an opportunity to present verbal and written testimony for a period in excess of thirty days; and

WHEREAS, the City Council has concluded that the adoption of the PY 2013 CAPER and amendments to the PY 2011, PY 2012 Action Plans and CAPERs is in the best interest of the City and is for the purpose of continued participation in the program and in securing additional community development resources for the primary benefit of low and moderate income citizens;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS, THAT:

SECTION 1.

The PY 2013 CAPER and a summary of the amendments to the PY 2011, PY 2012 Action Plans and CAPERs, which are attached hereto and incorporated herein for all purposes, document the performance and accomplishments of the Community Development Block Grant program as related to the adopted 2009-2014 Consolidated Plan and are hereby adopted by the City Council.

Resolution No. 3767

SECTION 2.

This report will constitute the PY 2013 CAPER and amendments to the PY 2011, PY 2012 Action Plans and CAPERS for the City of Carrollton, Texas for all matters related to program planning, accomplishments, and performance relative to the Community Development Block Grant program and other programs administered by the United States Department of Housing and Urban Development.

SECTION 3.

The City Manager is authorized to sign the required program certifications.

SECTION 4.

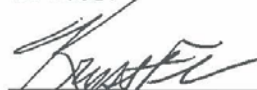
This resolution shall take effect immediately from and after its passage.


PASSED AND APPROVED BY THE CITY COUNCIL OF THE CITY OF CARROLLTON, TEXAS on this the 9th day of December, 2014.

CITY OF CARROLLTON, TEXAS

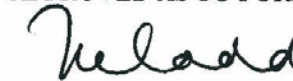

Matthew Marchant, Mayor

ATTEST:


Krystle F. Nelinson, City Secretary



APPROVED AS TO FORM:


Meredith A. Ladd, City Attorney

APPROVED AS TO CONTENT:


Scott Hudson, Environmental Services Director

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INTRODUCTION

In accordance with 24 CFR Part 91.520 of Title I of the Housing and Community Development Act of 1974, as amended, the City of Carrollton, a federally-designated entitlement community, is required to conduct an annual review of its Community Development Block Grant (CDBG) Program and report on the progress it has made in implementing its five-year strategic plan to the United States Department of Housing and Urban Development (HUD). This document represents the City of Carrollton's 2013 Program Year (PY) Consolidated Annual Performance and Evaluation Report (CAPER) for the Community Development Block Grant (CDBG) Program. Further, the document reports on the specific projects and activities that were undertaken during the 2013 program year to address Carrollton's community development priorities as established in the 2009-2014 Carrollton Consolidated Plan.

EXECUTIVE SUMMARY

The following Consolidated Annual Performance and Evaluation Report represents the fifth year of completion of the City of Carrollton's 2009-2014 Consolidated Plan. It evaluates activities that were undertaken in Program Year 2013 to address priority community needs. The report outlines and describes the accomplishments of the projects and activities of Program Year 2013.

The objective of the City of Carrollton's Community Development Block Grant (CDBG) Program is to support activities which meet at least one of the primary national CDBG objectives, i.e. development of viable urban communities by providing a suitable living environment, decent housing and expansion of economic opportunities for persons of low and moderate income.

CONSOLIDATED PLAN

Carrollton's 2009-2014 Consolidated Plan describes the City's strategies and anticipated resources over a five-year period that will help to create a stronger link between the needs of the City and applicable strategies and available resources. Based on the needs analysis of the City of Carrollton in 2013, the following strategy areas were identified and are reaffirmed in this annual report:

- Infrastructure Improvements: Includes improvements to streets, sidewalks and water and sanitary sewer lines;
- Public Facility and Park Improvements: Includes improvements to existing public facilities and the construction of new facilities;
- Human Service Strategies: Enhancement of services to meet the needs of low-to-moderate income citizens;
- Lead-Based Paint: Education and reduction of lead-based paint hazards to all citizens at risk;
- Housing: Education and assistance to all citizens in the furtherance of fair, safe and affordable housing opportunities;
- Economic Development & Anti-Poverty Strategy: Support training and employment opportunities for all citizens.

CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER)

The City of Carrollton's PY 2013 Consolidated Annual Performance and Evaluation Report (CAPER) contains the following basic elements:

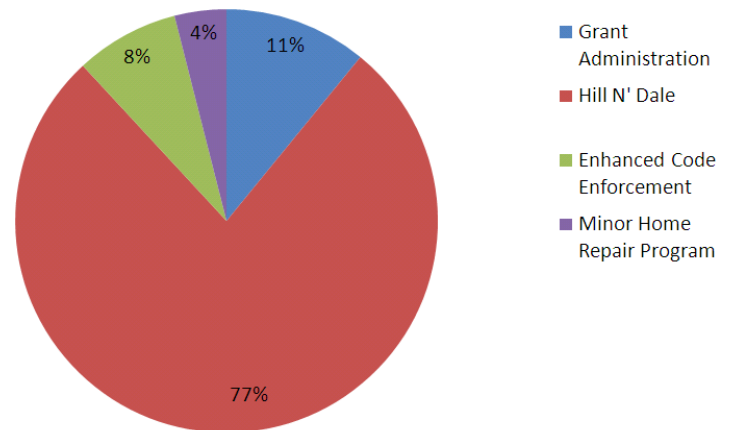
- It provides the U.S. Department of Housing and Urban Development (HUD) with necessary information for the Department to meet its regulatory requirement to assess Carrollton's ability to carry out the CDBG Program in compliance with all applicable rules and regulations;
- It provides information necessary for HUD's Annual Report to the U.S. Congress;
- It provides the City of Carrollton with an opportunity to describe and relay to its citizens the many successes of the program in meeting the strategies stated in the 2009-2014 Consolidated Plan.

RESOURCES AVAILABLE

The City of Carrollton is an entitlement community under HUD's CDBG Program. During the 2013 Program Year, October 1, 2013 through September 30, 2014, the following new funding was available to the City of Carrollton to further the objectives of the 2009-2014 Consolidated Plan:

In Program Year 2013, the City of Carrollton allocated a total of \$747,699 in funds to meet these objectives. The specific allocation of those funds is as follows:

- 11% - \$82,525 dedicated to grant administration and planning
- 77% - \$575,199 dedicated to physical improvements to the infrastructure within the oldest areas of the Community
- 4% - \$30,000 dedicated to the development of the City's Minor Home Repair Program
- 8% - \$59,975 for enhanced code enforcement in the CDBG Targeted area.



The total amount programmed during PY 2013 was \$747,699. Allocation of these funds is as follows:

Description	Allocation	Dedicated to 2000 CDBG Target Area
Grant Administration and Planning ~ 11%	\$82,525	N/A
Grant Administration and Planning ~ 0% Funding for implementation of Consolidated Plan PY 2014-2018	[\$25,000]	N/A
N.O.T.I.C.E. Project - Reconstruction of Alleys, Sewers, Sidewalks and Streets –Hill 'N' Dale ~ 77% Phase II <ul style="list-style-type: none"> • 1800 Block of Elmwood • 1800 Block of Fernwood • 1800 Block of Redbud • 1800 Block of Sherwood Place • 1800 Block of Westwood Circle • 1800 Highmeadow Cove • 1800 Ridgeway Dr. • 1800 Angleridge Cove • 1800 Edgecliff Cove • 1800 Briar Cove • 1800 Ridgemoor Cove • 1800 Meadowbrook Cove • 1800 Briarcrest Cove • 1800 Shadyview Cove • 1800 Dale Cove • 1800 Hill Cove • 1800 Hilldale Cove 	\$575,199	100% Low-Moderate Income area only
Minor Home Repair Program ~ 4% Capital funding for materials and specialized labor for implementation of minor home repair program	\$30,000	~ 50% City-wide
Public Service ~ 0% Capital funding for materials and specialized labor for implementation of safety related repairs in Carrollton neighborhoods focused on seniors and low to moderate income homeowners.	[\$4,534.50]	~ 50% City-wide
Enhanced Code Enforcement ~ 8% Funding for one code enforcement officer in the 2000 CDBG Targeted Area	\$59,975	100% Low- Moderate Income area only
Total	\$747,699	

*The Hill 'N' Dale project was in the design phase of construction up until February 2013. Funds have been spent from the account in April of 2014. The delay in construction was due to a small portion of the project site being located within a flood plain. The Department of Housing and Development requires that all projects within a flood plain be given a full environmental review, which necessitated extra time in the planning phase. Construction is expected to terminate for PY 2011, PY 2012 & PY 2013 Hill 'N' Dale by November 2014.

In addition, the City of Carrollton made available \$396,820 for local social service agencies with General Fund (non-CDBG) resources and made staff and program time available for Multi-Family Housing Inspection, Single-Family Rental Inspection and Apartment Crime Reduction programs in order to promote fair and safe housing for all Carrollton residents.

To ensure general citizen participation in the PY 2013 CAPER process, the City followed its adopted 2009-2014 Citizen Participation Plan.

The Neighborhood Advisory Commission held a public hearing on November 13, 2014 and the City Council held a public hearing on December 9, 2014. After the PY 2013 CAPER was drafted, an advertisement was placed in the *Carrollton Star-Leader* summarizing the accomplishments and announcing that the report was available for public review.

In PY 2013, CDBG-funded activities include housing rehabilitation activities, code enforcement, grant administration and public infrastructure improvements. This document also identifies other housing and community development actions that were implemented last year. These include the prevention of homelessness, the reduction of lead-based paint hazards, removal of barriers to affordable housing and addressing the needs of our vulnerable populations such as seniors, youth, victims of domestic violence and the disabled.

CITIZEN PARTICIPATION

To ensure general citizen participation in the PY 2013 Consolidated Annual Performance and Evaluation Report (CAPER) process, the City followed its adopted 2009-2014 Citizen Participation Plan. Information on the public hearing was developed and distributed to City Council, Neighborhood Advisory Commission (NAC) and the City's website. Notices were also published in the Carrollton *Star-Leader*, the City's weekly newspaper of record.

Citizen participation is highly encouraged during the review period. Public hearing notices are published at least two weeks prior to each public hearing. Citizen participation is welcomed in-person at the public hearing and in writing by mail, email and fax. One public hearing notice is published before the NAC meeting and another public hearing notification is published before the Council public hearing.

Public Comments

Citizens are encouraged to offer input regarding the City's use of CDBG funds and several opportunities are available for input. Opportunities include public hearings.

Advertising

After the CAPER PY 2013 was drafted, an advertisement was placed in the *Carrollton Star-Leader* summarizing the plan and announcing that the plan was available for public review. All public announcements are posted at City Hall and on the City's website. Language translation services at meetings as well as in general informational sessions are available and provided if requested. Public hearings are held at City facilities which are ADA compliant.

Instructions were also provided on how to submit comments regarding the document. The advertisement also included pertinent information on upcoming public hearings. All comments were addressed before submitting the plan to HUD.

Neighborhood Advisory Commission (NAC) Public Hearing – November 13, 2014

On November 13, 2014, the Neighborhood Advisory Commission (NAC) held a public hearing to receive comments on the draft PY 2013 CAPER. Having heard all comments, the NAC voted 9 to 0 to accept the report and transmit a draft version to the City Council for final action.

Public comments received are as follows:

- ➡ Prior to or during the November 13, 2014 Public Hearing, no public comments, spoken or otherwise, were received by the NAC on the PY 2013 CAPER.

City Council – Public Hearing – December 9, 2014

On December 9, 2014, the City Council held a public hearing to receive comments on the draft PY 2013 CAPER and, after receiving all comments, the City Council closed the public hearing and voted 7 to 0 to adopt the report by resolution and transmit a final version of the document to the United States Department of Housing and Urban Development (HUD).

Public comments received during the December 9, 2014 public hearing are as follows:

- Prior to the actual public hearing, no public comments, spoken or otherwise, were received by the City Council on the PY 2013 CAPER.
- During the December 9, 2014 public hearing, no public comments, spoken or otherwise, were received by the City Council on the PY 2013 CAPER.

No other comments, spoken or otherwise, were received by the City Council prior to, during or after the public hearing process.

PUBLIC NOTICES

The advertisement presented below was featured as a highlight on the City's website. In addition, a digital copy of the report was made available on-line. A slightly modified version of the advertisement was also published in ***The Carrollton Leader - Star***, the City's local newspaper of record, on November 2 and again on November 30, 2014.

NOTICE OF PUBLIC HEARING

On October 1, 2013, the City of Carrollton received \$747,699 of Community Development Block Grant (CDBG) funds from the United States Department of Housing and Urban Development (HUD). According to Federal regulations, these funds must be utilized for the principal benefit of persons of low-to-moderate income in Carrollton.

The City of Carrollton is currently in the process of preparing a final Consolidated Annual Performance and Evaluation Report (CAPER) for the 2013 program year. This document reviews and reports on the accomplishments of the Carrollton CDBG program for the period spanning October 1, 2013 through September 30, 2014. A draft copy of the report is available for public review at City Hall, 1945 E Jackson Road, in the Office of Community Development and a digital copy is available on-line at <http://www.cityofcarrollton.com>.

The City of Carrollton will also amend the PY 2011, PY 2012 and PY 2013 Annual Action Plans. The requested changes in funding designations are primarily the result of HUD reporting requirements. Proposed changes for PY 2011 include removing 8 projects from the Minor Home Repair Program and designating the funding as public service for a total of \$24,521.00; PY 2012 includes removing 4 projects originally designated in the Minor Home Repair program and designating the funding as public service for a total of \$10,473.00; PY 2013 includes removing 1 project originally designated in the Minor Home Repair program and designating the funding as public service for a total of \$4,534.50. These amendments will also be updated in the PY 2011, PY 2012 and PY 2013 CAPER report results.

The Neighborhood Advisory Commission (NAC) will hold a public hearing on November 13, 2014 to receive your comments on the Consolidated Annual Performance and Evaluation Report (CAPER) for the 2013 program year. The public hearing will be held at 6:30 p.m. in the City Council Briefing Room on the 2nd Floor of City Hall, 1945 E Jackson Road.

In addition, the City Council will hold a public hearing on December 9, 2014 to receive your comments on the Consolidated Annual Performance and Evaluation Report (CAPER) for the 2013 program year. The public hearing will be held at 5:45 p.m. in the City Council Chambers on the 2nd Floor of City Hall, 1945 E Jackson Road.

If you are unable to attend, you may submit written comments, concerns and/or ideas to the following address:

City of Carrollton

c/o Tanya Ferencak
Sr. Community Development Specialist
1945 E Jackson Road
Carrollton, Texas 75006



PHONE: (972) 466-5742 FAX: (972) 466-3175
EMAIL: community.development@cityofcarrollton.com

PY 2013 CAPER ACTIVITY NARRATIVES

The purpose of the following tables and narratives are to meet the HUD's requirements governing the annual submission of the CAPER (CFR 91.520). The report describes how CDBG funds were allocated in PY 2013 to address priority needs identified in the 2009-2014 Carrollton Consolidated Plan. The narratives also outline how the City used other resources to address those needs.

Housing and Community Development Objectives

The City of Carrollton is committed to the on-going goals of supporting the development of safe, decent and affordable housing and improving the quality of life for all residents. Toward this end, the following list of goals and priorities were developed in partnership with the community. It is anticipated that as the 2009-2014 Consolidated Plan is implemented the goals and priorities could be modified to reflect the challenges encountered. This is a dynamic plan of action to achieve desired community development goals.

Goal No. 1: Revitalize and maintain public infrastructure in the City's low and moderate income neighborhoods.

Goal No. 2: Preserve and strengthen existing housing stock through minor home repair and rehabilitation programs.

Goal No. 3: Assist local social service providers targeting low to moderate income residents.

Carrollton's housing and community development objectives include, but are not limited to the following:

- Enhancement and preservation of infrastructure and public facilities.
- Elimination of conditions which are detrimental to the health, safety and public welfare.
- Preservation and enhancement of existing housing stock.
- Restoration and preservation of properties of special regard in terms of history, architectural style and/or aesthetics.
- Alleviation of physical and economic distress through the stimulation of private investment.

Accomplishments

- Last year, the Minor Home Repair Program successfully implemented 14 projects to assist low-to-moderate income homeowners with minor exterior home repairs such as: painting, siding, soffit, trim repair and roofing projects, etc.
- Resolved 2,462 new code enforcement cases in CDBG target area.

-
- Processed eighty nine (89) single family units and two hundred and ninety two (292) multi-family units of unsafe and substandard housing in the CDBG target area.
 - Hill 'n Dale N.O.T.I.C.E Phase II project began construction in February, 2014 and provided asphalt resurfacing for over 211 homes in a low to moderate income neighborhood.



MHRP Project Before



MHRP Project After

Non-Housing Community Development Strategies, Priorities and Accomplishments

The following list of strategies and priorities was developed in partnership with the community. Accomplishments during PY 2013 have been identified in the far right column of the table. A complete discussion of non-housing community development needs can be found in Section IV of the 2009-2014 Carrollton Consolidated Plan.

Strategy	Target Population	Funds Allocated during Year/Sources	5-Year Accomplishments (2009-2014)		PY 2013 Accomplishments
			PY 2013 (Yr. 5)	Total CP Years	
Preserve and enhance neighborhoods throughout the city.	City-wide specifically 2000 CDBG Target Area	At total of \$165,050 Of which approximately ½ (\$82,525) was allocated from general funds (non-CDBG) resources And approximately ½ (\$82,525) was allocated in CDBG funds	2 employees	2 employees	In PY 2013, the City allocated general fund resources for the implementation of this strategy. These funds are used for staffing and capital funds for the Neighborhood Enhancement Matching Grant Program (NEMGP). The Community Services Office also works on an ongoing basis to foster stronger partnerships in neighborhoods throughout the community. Special attention is focused on the oldest areas of the city.
	City-wide	\$15,000 in general funds resources	1 employee	38 projects since inception	In PY 2013, the City made \$15,000 in General Fund resources available for Neighborhood Enhancement Matching Grant Projects. Savoy II is working on a landscaping and irrigation repair in a Neighborhood that faces the Josey Ranch Library complex and Senior Center and Parkside Estates is working on a Landscape and irrigation repair project. To date, thirty-eight (38) projects have been awarded and implemented under this program.
	CDBG Target Area	\$59,975 CDBG funds	1,726 cases	14,535 since inception	During PY 2013, the City initiated 1,726 new code enforcement cases in the CDBG 2000 Target Area with a Code Enforcement employee paid for with CDBG funding.
	CDBG Target	Approximately \$55,000	736 cases	2019 (since PY	During PY 2013 the City initiated 736 new code

	area	in general funds		2012)	<p>enforcement cases in the CDBG 2000 Target Area with regular code enforcement employees. These code enforcement cases were initiated off of citizen's complaints in the CDBG target area .</p> <p>In 2013 the City of Carrollton approved 5 Neighborhood Empowerment Zones in neighborhoods at the greatest risk of distress due to housing conditions, age and condition of infrastructure. The boundaries of the Neighborhood Empowerment Zones were determined to coincide with the NOTICE Neighborhoods programs that are already in effect. In PY 2013, the City made \$15,000 in General Fund resources available for Neighborhood Empowerment Zone Housing Rehabilitation Projects. To date, three (3) projects have been awarded and implemented under this program. This concept would offer another level of support to property owners and neighborhoods in concert with the infrastructure refreshment and targeted code enforcement efforts that are already part of each NOTICE initiative.</p> <p>During PY 2013, the City allocated \$4,534.50 in CDBG Public Service projects available from prior year vacancy cost savings. Funds were used to address health and safety issues on low to moderate income homeowners properties. To date Thirteen (13) households have been awarded and implemented under this program.</p>
	City-wide (including 2000 CDBG target area and other NOTICE Neighborhoods in City)	\$15,000 in general funds resources	2 employees	3 projects	
	City-wide (including 2000 CDBG target area and other NOTICE Neighborhoods in City)	[\$4,534.50 in prior year vacancy cost savings from CDBG funds]	1 household	13 projects since inception	
Continue to work proactively in securing additional resources to	CDBG Target Area, renovate streets,	\$272,030.50 in general funds – Hill 'N Dale Phase I & II	1 project - Hill 'n Dale Phase II which consists of	5 projects (12 annual funding cycles)	In PY 2011, 2012 & 13 the City allocated approximately \$272,030.50 in General Fund resources to fund infrastructure project in CDBG-eligible Hill 'N Dale

meet community infrastructure needs.	sidewalks and utility lines	\$575,199 in PY 2013 CDBG funds	approximately 2,500 SY of street panel pavement replacement, 400 SY of sidewalk reconstruction, and 27,200 SY of 2" asphalt overlay and the associated milling of concrete pavement.		neighborhood. In addition to General Fund resources, \$583, 629.02 in PY 2011, \$587,282 in PY 2012 CDBG funds and \$252,043 in PY 2012 reallocated Gravelly monies and \$575,199 in PY 2013 were allocated towards the Hill 'N Dale project. PH I construction was initiated in February of 2013. Due to part of the project being located in a floodplain, additional environmental assessment procedures needed to be followed. Construction was delayed to winter of 2013. The project consists of reconstruction of all of the substandard utility lines, streets and sidewalks in the Hill 'n Dale neighborhood (See Table on pg. 3 for additional details).
Establish a more proactive municipal presence in older neighborhoods across the city.	City-wide specifically 2000 CDBG Target Area	\$82,525 in CDBG funds for Grant Administration and Planning	2 employees	2 employees	In PY 2012, the City allocated general fund resources for the implementation of this strategy. These funds are used for staffing and capital funds for the Neighborhood Enhancement Matching Grant Program. The Community Services Office also works on an ongoing basis to foster stronger partnerships in neighborhoods throughout the community. Special attention is focused on the oldest areas of the city.
	City-wide	\$15,000 in general funds resources	2 projects	38 projects since inception	In PY 2013, the City made \$15,000 in General Fund resources available for Neighborhood Enhancement Matching Grant Projects. To date, thirty-eight (38) projects have been awarded and implemented under this program.
	City-wide	\$82,525 in CDBG funds for Grant Administration and Planning	2 employees	3 newly organized neighborhood organizations	In PY 2013, the City allocated general fund resources for the implementation of this strategy. These funds are used for staffing for the Neighborhood Partnership Office. The Community Services Office also works on an ongoing basis to foster stronger partnerships in neighborhoods throughout the community. Special attention is focused on the oldest areas of the city. In PY 2013 Leadership Development initiatives were continued in 3 neighborhoods in the CDBG target area that resulted in 3 new neighborhood organizations forming in our NOTICE

					neighborhoods.
Establish a reinvestment plan for the reconstruction and/or enhancement of infrastructure in older neighborhoods throughout the community.	CDBG Target Area, renovate streets, sidewalks and utility lines	<p>\$272,030.50 in general funds – Hill 'N Dale Phase II</p> <p>\$575,199 in PY 2013 CDBG funds</p> <p>\$82,525 in CDBG funds for Grant Administration and Planning</p>	<p>1 project - Hill 'n Dale Phase II which consists of approximately 2,500 SY of street panel pavement replacement, 400 SY of sidewalk reconstruction, and 27,200 SY of 2" asphalt overlay and the associated wedge milling of concrete pavement.</p> <p>2 employees</p>	<p>5 projects (12 annual funding cycles)</p> <p>2 employees</p>	<p>First implemented in 2002, this program is ongoing. The first infrastructure project to benefit from this program was the Rollingwood Estates Neighborhood followed by two phases of Holiday Park Neighborhood streets, sidewalks, water, and sewer replacements. The third NOTICE project, Carrollton Highlands Neighborhood was completed in January 2008 followed by Francis Perry Estates (FPE) Neighborhood was completed in Summer 2009. Phase I of Park Place project was completed in PY 2009 and Phase II was completed in Winter 2012.</p> <p>As of PY 2013, \$47.6 million has been allocated under the Neighborhood-Oriented Targeted Infrastructure and Code Enforcement (NOTICE) Program. Nearly 57.2 miles of utility lines, streets, sidewalks and alleys have been repaired or replaced.</p> <p>It is anticipated that this plan will be in continuous evolution as additional needs are identified. Efforts are currently underway to increase the effectiveness of neighborhood integrity initiatives in older areas of the community.</p> <p>In PY 2013, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community groups and City staff to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. To date (PY 1999-2010), approximately \$1,552,316 has been allocated for this activity.</p>
Proactively replace or construct sidewalks in	CDBG Target Area, renovate	\$272,030.50 in general funds – Hill 'N Dale	Hill 'N Dale Phase II, 400 sq	5 projects (12 annual funding	In PY 2011 and 2012, the City allocated approximately \$272,030,50 in general funds resources for the Hill 'N

predominately lower-income neighborhoods.	streets, sidewalks and utility lines	Phase II \$575,199 in PY 2013 CDBG funds	yards of sidewalks	cycles	Dale neighborhood. Phase I will be complete by February 2014 and Phase II by fall 2014. As of PY 2013, \$46.1 million has been allocated under the Neighborhood-Oriented Targeted Infrastructure and Code Enforcement (NOTICE) Program. Nearly 54.9 miles of utility lines, streets, sidewalks and alleys have been repaired or replaced.
Proactively replace and construct drainage improvements in predominantly lower-income neighborhoods.					No action taken on this strategy in PY 2013.
On an as needed basis, assist in the rehabilitation of community facilities that principally serve lower income citizens.					No action taken on this strategy in PY 2013.
Replace or construct new sewer lines and water mains in predominantly lower income neighborhoods.	CDBG Target Area, renovate streets, sidewalks and utility lines	\$272,030.50 in general funds – Hill 'N Dale Phase II \$575,199 in PY 2013 CDBG funds	Hill 'n dale Phase II no new sewer lines		Addressed in prior phase of project.

Housing Strategies, Priorities and Accomplishments

The following list of goals and priorities was developed in partnership with the community during the preparation of the 2009-2014 Carrollton Consolidated Plan. Accomplishments during PY 2013 have been identified in the far right column of the table. A complete discussion of housing in Carrollton can be found on pages 1-16, Section III of the City's Consolidated Plan.

Strategy	PY 2013	Target Population	Narrative		
Five Year Goal	Annual Goal	Anticipated Results	PY2013	Total CP Years	
Increase opportunities for first-time homebuyers. (Priority 1)	DH-2.1 Continue to provide significant information and referral for the Dallas County and Denton County First-Time Homebuyers Programs.	Goal of assisting 60 new potential first-time homebuyers with information and referral.	44 referrals 2 staff members	159 referrals 2 staff members	<p>No action was taken in PY 2013; staff is currently reviewing options for a first time home buyers program. The programs that the City previously worked with are no longer accepting Carrollton residents due to funding conflicts. A recent survey taken for the PY 2013 Action Plan indicated very low interest and support for a FTHB in Carrollton by the community.</p> <p>In PY 2013, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with interested individuals and entities to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. To date (PY 1999-2012), approximately \$1,552,316 has been allocated for this activity.</p>
Create opportunities for elderly and disabled homeowners to make home repairs that represent a risk to their health and/or safety. (Priority 1)	DH-3.4 Proactively work with Metrocrest Services to help develop a viable Section 202 application for the development of an elderly assisted housing project.	Goal of assisting 637 seniors*	416 projects	3307 projects	<p>In PY 2013, the City continued to foster a close working relationship with Metrocrest Services (MS), the major elderly service provider in Carrollton. Metrocrest Services, currently administers a program that addresses this need. Approximately 91 percent of the individuals assisted were elderly and 85 percent as such, were presumed to be low-income. For more specific information on the beneficiaries and services of this program, please see the "Other Activities" section of this document.</p>

	DH-3.3 Further implement the Minor Home Repair Program. Goal of assisting Fifteen (15)* additional income-qualified citizens	Income-qualified residents	14 single family homes	89 projects	During PY 2013, the Minor Home Repair program provided assistance to fourteen (14) properties using \$40,000.00 in CDBG funds. * Please see Minor Home Repair marketing efforts section in footnotes for details on goals and accomplishments.
Preserve and enhance the existing housing stock. (Priority 2)	<p>DH-3.3 Further implement the Minor Home Repair Program. Goal of assisting Fifteen (15)* additional income-qualified citizens</p> <p>SL 3.1 Processed eighty nine (89) units of unsafe and sub-standard single family housing and 292 units of multi-family housing in areas affected by significant blight in neighborhood.</p> <p>DH3.6 Preserve and enhance the existing housing stock – Create a Apartment Crime Reduction Program</p>	<p>Income qualified residents</p> <p>Citizens</p> <p>Citizens</p>	<p>14 single family homes</p> <p>89 units single family 292 units multi-family</p> <p>5 apartment communities</p>	<p>89 projects since inception</p> <p>118 units 349 multi-family units</p> <p>17 apartment communities</p>	<p>During PY 2013, the Minor Home Repair program provided assistance to fourteen (14) properties using \$40,000.00 in CDBG funds. * Please see Minor Home Repair marketing efforts section in footnotes for details on goals and accomplishments.</p> <p>The <u>Neighborhood Integrity Program</u> funded by general funds creates and maintains a quality living environment in the City by taking an active role through code enforcement. Safe, healthy, attractive and clean surroundings are a part of what makes Carrollton a great community to live in.</p> <p>In June 2011 the Carrollton City Council passed an ordinance to address apartment communities with disproportionate amounts of crime on their properties. Inspections for compliance with the ordinance are ongoing. During the current period five (5) apartment communities were placed into the Apartment crime reduction (ACR) program for being non-compliant. One (1) of them appealed</p>

	DH3.6 Preserve and enhance the existing housing stock	Citizens	2 staff members	2 staff members	<p>to the Property Standards Board and five of the cases were upheld and the communities were required to participate in the ACR program. Currently 61 apartment communities in Carrollton are in compliance with the standards of the ACR requirements.</p> <p>In May 2013 the City of Carrollton approved 5 Neighborhood Empowerment Zones in neighborhoods at the greatest risk of distress due to housing conditions, age and condition of infrastructure. The boundaries of the Neighborhood Empowerment Zones were determined to coincide with the NOTICE Neighborhoods programs that are already in effect. The current program for the Neighborhood Empowerment Zones would waive all construction fees, including building permit fees, impact fees, platting fees, and project permit fees (fences, electrical, plumbing, etc.), within the Zones, for both commercial and residential properties. Fees would be waived for all projects, including new development, and renovation, rehabilitation or repair of existing properties. This concept would offer another level of support to property owners and neighborhoods in concert with the infrastructure refreshment and targeted code enforcement efforts that are already part of each NOTICE initiative.</p>
Promote the construction of affordable housing throughout the city. (Priority 3)	DH-2.3 Promote the construction of affordable housing throughout the city.	Citizens	N/A	N/A	No action taken on this strategy in PY 2013.
Promote a diverse housing stock that is affordable for all income segments of the population. (Priority 3)	DH-3.6 Preserve and enhance the existing housing stock - Strengthen the Multi-family rental inspection program	Tenants and landlords of multi-family residential properties	1892 units in (81 apartment communities)	28,922 units	In 1996 the City developed and implemented a multi-family housing inspection program. This program requires all property owners and companies that rent or lease multi-family apartment homes in the City of Carrollton to register those properties and to have them inspected. The Multi-Family Housing Program is an effective way of ensuring that our rental properties are safe and sanitary. In PY 2013, a total of 1892 units were inspected.

	DH-3.6 Preserve and enhance the existing housing stock. - Strengthen the new Single-family rental inspection program.	Tenants and landlords of single-family residential properties	1330 inspections	2844 inspections	In PY 2005, the city implemented a new City funded single-family rental inspections program. This program is intended to support safe, secure and quality housing across the city. During PY 2013, a total of 894 single-family houses were inspected.
Educate owners and first-time homebuyers on the hazards and safe handling of lead-based paint. (Priority 1)	DH-3.6 Preserve and enhance the existing housing stock. Test all MHRP projects for possible lead based paint	Residents of homes built before 1978	14 projects	89 projects	During PY 2013, the City has continued to participate in and promote educational opportunities on this issue The City will continue to educate citizens regarding the dangers of lead-based paint throughout the year. In addition, all CDBG-funded projects will meet all applicable regulations related to lead-based paint. Residences built before 1978 utilizing the Minor Home Repair program are tested for lead-based paint to comply with HUD requirements. In the event that lead-based paint is detected, HUD guidelines are followed including the distribution of lead-based paint information.
Educate the general citizens about fair housing laws and choice. (Priority 1)	DH-1.1 Update the City's "Analysis for Impediments to Fair Housing" study and proceed accordingly	Citizens City-wide	Completed Completed	Completed	In PY 2007, the City updated its "Analysis of Impediments to Fair Housing Choice" study for the City of Carrollton.
Continue to affirmatively further fair housing in Carrollton. (Priority 1)	DH-1.1 Update the City's "Analysis for Impediments to Fair Housing" study and proceed accordingly	Citizens City-wide	Completed Completed	Completed	In PY 2007, the City updated its "Analysis of Impediments to Fair Housing Choice" study for the City of Carrollton.

* Minor Home Repair Program (MHRP), formerly known as People Helping People was initiated in the Summer of PY 2005. The MHRP staff has been marketing this program through various methods of communication. Current marketing initiatives include: City's website, City events and water bill inserts. City's social service partners, NOTICE Code Enforcement Sweeps and Code Compliance Officers are also active advocates of this program.

Priority Population Strategies, Priorities and Accomplishments

The following list of goals and priorities was developed in partnership with the community during the preparation of the 2009-2014 Carrollton Consolidated Plan. Accomplishments during PY 2013 have been identified in the far right column of the table. A complete discussion of the priority population situation in Carrollton can be found on pages 1-16, Section IV of the City's Consolidated Plan.

Strategy	Priority	Funds Expended during Year/Sources	Target Population	5 – Year Accomplishments (2009-2014)		Narrative
				PY2013	Total CP Years	
Strengthen and enhance partnerships between the City of Carrollton and local social service providers.	Priority 1	\$396,820/General Funds	Social Service Agencies/Target: low-to-moderate income persons	Social Service Agencies assisted 16,447 individuals	Social Service Agencies assisted 80,444 individuals	Since 1998, the City's Neighborhood Partnership Office has worked to develop partnerships throughout the community. To date, stronger partnerships have been realized between the City and neighborhoods, businesses, civic groups, non-profit agencies, religious entities and other governmental entities. In PY 2013, staff worked with social service agency constituents to strengthen partnerships between the social service agencies and the City. For more information on these partnerships, please contact the City's Community Services Office or visit the City's website at www.cityofcarrollton.com .
		\$82,525 CDBG Funds/Staff	City-wide	2 staff members	2 staff members	In PY 2013, the City also allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.

Provide technical assistance and support to local service agencies in order to secure additional resources and thus allow them to better meet the needs of the populations they serve.	Priority 1	\$82,525 CDBG Funds/Staff	City-wide	2 staff members	2 staff members	<p>In PY 2013, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.</p> <p>Since 1998, the City's Community Services Office has worked to develop partnerships throughout the community. To date, stronger partnerships have been realized between the City and neighborhoods, businesses, civic groups, non-profit agencies, religious entities and other governmental entities. For more information on these partnerships, please contact the City's Community Services Office or visit the city's website at www.cityofcarrollton.com.</p>
Promote self-sufficiency strategies and plans among service providers.	Priority 2	\$82,525 CDBG Funds/Staff	City-wide	2 staff members	2 staff members	<p>In PY 2013, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.</p>
Seek increased involvement from regional service providers that do not currently have an active presence in	Priority 2	\$82,525 CDBG Funds/Staff	City-wide	2 staff members	2 staff members	<p>Since 1998, the City's Community Services Office has worked to develop partnerships throughout the community. To date, stronger partnerships have been realized between the City and neighborhoods, businesses, civic groups, non-profit agencies, religious</p>

Carrollton.						<p>entities and other governmental entities. For more information on these partnerships, please contact the City's Community Services Office or visit the City's website at www.cityofcarrollton.com.</p> <p>In PY 2013, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.</p>
Promote an environment conducive to cooperation between all social service providers.	Priority 2	<p>\$82,525 CDBG Funds/Staff</p> <p>\$396,820/General Funds</p>	<p>City-wide</p> <p>Social Service Agencies/Target: low-to-moderate income persons</p>	<p>2 staff members</p> <p>Social Service Agencies assisted 16,447 individuals</p>	<p>2 staff members</p> <p>Social Service Agencies assisted 80,444 individuals</p>	<p>In PY 2013, the City allocated \$82,525 in CDBG funds for grant administration and planning. These funds paid the salaries and operating expenses for two (2) staff members to work with community service providers to implement this strategy. Activities include, but are not limited to the implementation, coordination, monitoring and evaluation of CDBG eligible activities. The effort is ongoing.</p> <p>Since 1998, the City's Community Services Office has worked to develop partnerships throughout the community. To date, stronger partnerships have been realized between the City and neighborhoods, businesses, civic groups, non-profit agencies, religious entities and other governmental entities. In PY 2013, staff worked with social service agency constituents to strengthen partnerships between the social service agencies and the City. For more information</p>

						on these partnerships, please contacts the City's Community Services Office or visit the City's website at www.cityofcarrollton.com .
Conduct and maintain an ongoing methodology to assess social service needs in the community.	Priority 3					No action pursued in regard to this strategy during PY 2013.

Anti-Poverty Strategy Accomplishments

In PY 2013, the City continued to work to implement the following actions in an attempt to reduce the overall number of persons living in poverty in Carrollton:

- Endeavored to better coordinate local and other resources to increase educational opportunities for low-income persons in order to improve their ability to earn better wages. The City regularly meets with area social service agencies to assess identified community needs and, when able, City staff has responded to help the agencies to address these needs.
- The City accomplished the following goals with the assistance of its local non-profit partners:
 - Promoted tuition assistance programs, in-house college courses and other means to higher education as offered at local education institutions.
 - Improved the linkage between job training programs and local job creation efforts to attract jobs that pay above minimum wage and provide people with the ability to service a home mortgage.
 - Promoted financial counseling and classes on budgeting and money management. In PY 2013, the City continued to promote area training and educational opportunities in this area.
 - Promoted linkages between housing, employment and educational systems and/or facilities.
 - Promoted programs and training that help families-in-need to become more self-sufficient.

Lead-Based Paint Strategy

During the 2013 program year, the City of Carrollton has continued to demonstrate its commitment to the eradication of lead-based paint hazards in the community.

For residents receiving assistance under the City's Minor Home Repair Program where a lead based paint hazard is involved, the City complies with federal regulations when levels are greater than *de minimus* standards. To determine if a lead based paint hazard is present, houses built before 1978 are tested for the presence of lead by a certified technician. In the event lead based paint is present the City hires technicians certified in safe work practices for the removal of lead paint.

Estimated Number of Housing Units at Risk for Lead-Based Paint Hazards in Carrollton			
Year Housing Unit Built	Number of Housing Units	Estimated Percentage at Risk	Estimated Number of Housing Units at Risk
1939 and Earlier	157	90%	141
1940 to 1959	1,429	80%	1,143
1960 to 1979	12,797	62%	7,934
Total Older Housing:	14,383	Total Estimated Housing Units at Risk:	9,218
Note: Estimated Percentage at Risk is taken from HUD "Technical Guidelines for the Evaluation and Control of Lead-Based Paint Hazards in Housing"			
Source: U.S. Census Bureau			

All CDBG-funded projects meet all applicable regulations related to lead-based paint. Residences built before 1978 utilizing the Minor Home Repair Program are tested for lead-based paint to comply with HUD requirements. In the event that lead-based paint is detected, HUD guidelines are followed including the distribution of lead-based paint information.

Affirmatively Furthering Fair Housing

In PY 2007, the City of Carrollton completed an Analysis of Impediments to Fair Housing Choice Study. As a result of the comprehensive study, the consultant identified potential impediments and formulated a series of detailed and achievable recommendations. The following is a summary of the consultant's recommendations to the City of Carrollton:

Remedial Activities Recommended To Address Impediments

Fair housing choice within the City of Carrollton encounters a number of impediments, as identified through focus group sessions, a review of public policies, the analysis of market conditions, the construction of a fair housing index, and analysis of the Home Mortgage Disclosure Act (HMDA) data for the City of Carrollton and Collin, Dallas, and Denton Counties.

The following impediments are identified and discussed in Section Six of this report as barriers to fair housing.

6.1 Real Estate Impediments

Impediment: Inadequate affordable housing supply.

Suggested Remedial Actions:

1. Work with local banks, developers and non-profit organizations to expand the stock of affordable housing.

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2. Increase production of new affordable housing units and assistance toward the purchase and renovation of housing in existing neighborhoods.
 3. Greater emphasis on capacity building and technical assistance initiatives aimed at expanding non-profit, faith based organizations and private developers' production activities in the City.
 4. Alternative resources for housing programs should be sought from Federal Home Loan Bank, Fannie Mae, U.S. Department of Treasury Community Development Funding Institution (CDFI) program, and other state and federal sources.
 5. Seek resources and explore opportunities to implement a first time home buyer mortgage assistance program.
 6. Consider inclusionary zoning, as one alternative means of promoting balanced housing development.
 7. Encourage major employers and lenders to design and implement Employer-Assisted Housing (EAH) programs.

6.2 Public Policy Impediments

Impediment: Lack of a local fair housing ordinance, local enforcement and a need to increase the public awareness of fair housing.

Suggested Remedial Actions:

1. Increase fair housing education and outreach efforts.
2. City could consider future adoption of a local fair housing ordinance and regional investigation and enforcement in conjunction with other local jurisdictions when the City has additional capacity to administer the effort.

6.3 Banking, Finance, Insurance and other Industry related impediments

Impediment: Impacts of the Sub-prime Mortgage Lending Crises and increased Foreclosures

Suggested Remedial Actions:

1. Identify funding to provide mortgage assistance to first time home buyers.
2. Work with the State, National Non-Profit Housing Intermediaries and HUD to develop a program and identify funding that can help reduce the mortgage default rate and foreclosure rates among low and moderate income home buyers and existing home owners. The program includes: maintenance and replacement reserve account; mortgage default and foreclosure prevention account; post purchase support programs.

Impediment: Low number of loan applications from minorities.

Suggested Remedial Actions:

1. Continue homebuyer outreach and education efforts.
2. Encourage banks and mortgage companies to expand homebuyer support services as a means of improving the origination rates among minorities.
3. Discuss findings in this study relative to the HMDA data with lending institutions and encourage them to develop strategies to improve the success rate among loan applications submitted by minority applicants.
4. Expand homeownership and credit counseling classes as part of the high school curriculum in order to help prevent credit problems.

Impediment: Predatory lending and other industry practices.

Suggested Remedial Actions:

1. Encourage lending institutions to build banking centers in low-income census tracts and to provide greater outreach to the low income and minority communities.
2. Establishing or reestablish checking, saving, and credit accounts for residents that commonly utilize check cashing services through Bank initiated "fresh start programs" for those with poor credit and previous non compliant bank account practices.
3. Encourage appraisal industry comparability studies to identify real estate comparables that more realistically reflect the values of homes being built in low income areas.

6.4 Socio-Economic Impediments

Impediment: Poverty and low-income among minority populations.

Suggested Remedial Actions:

1. Continue to work on expanding job opportunities through the recruitment of corporations, the provision of incentives for local corporations seeking expansion opportunities, assistance with the preparation of small business loan applications, and other activities.
2. Continue to support agencies that provide workforce development programs and continuing education courses to increase the educational level and job skills of residents.

6.5 Neighborhood Conditions Related Impediments

Impediment: Limited resources to assist lower income, elderly and indigent homeowners maintain their homes and stability in neighborhoods.

Suggested Remedial Actions:

1. Design and implement a Centralized Program of Self-Help Initiatives based on volunteers providing housing assistance to designated elderly and indigent property owners and assist them in complying with municipal housing codes.
2. Gain greater involvement from volunteers, community organizations, religious organizations/institutions and businesses as a means of supplementing available financial resources for housing repair and neighborhood cleanups.

Foster and Maintain Affordable Housing

As per the City's five-year Consolidated Plan housing goals and priorities, the City will continue to support developers to build affordable housing through Low Income Housing Tax Credit program. The City also finished updating its *Analysis of Impediments to Fair Housing Choice* to assess the current affordable housing needs in Carrollton.

Overcoming Barriers to Affordable Housing

There are no overt barriers to the development of affordable housing in Carrollton; this was substantiated in the City's *Analysis of Impediments to Fair Housing Choice*. In addition, the City of Carrollton's Comprehensive Plan encourages the construction of numerous housing types and the City has adopted building codes and ordinances that promote affordable housing throughout the City. To date, there is no evidence that zoning regulations, building codes, lot size limitations, development fees, or tax rates have a significant adverse effect on the provision of affordable housing in Carrollton.

In PY 2007, the City of Carrollton, with assistance from J-Quad Planning Group, completed an analysis of impediments to fair housing in the City. The analysis identified an inadequate supply of affordable housing in the City of Carrollton. The following remedial actions were recommended by the consultant:

Carrollton should work with local banks, developers and non-profit organizations to expand the stock of affordable housing. Attention should be given to increasing the production of new affordable housing units and assistance toward the purchase and renovation of housing in existing neighborhoods. Greater emphasis should also be placed on capacity building and technical assistance initiatives aimed at expanding non-profit, faith based organizations and private developers' production activities in the City. Alternative resources for housing programs should be sought from Federal Home Loan Bank, Fannie Mae, U.S. Department of Treasury Community Development Funding Institution (CDFI) program, and other state and federal sources.

It is recommended that the City seek resources and explore opportunities to implement a first time homebuyer mortgage assistance program. This would support eligible person in the market in acquiring affordable housing within the community and support those responsible for providing financing and engaged in affordable housing development.

In an effort to expand local resources, we also recommend that the City Planning Staff lead an effort to research and consider one particular policy change, inclusionary zoning, as one alternative means of promoting balanced housing development. Inclusionary zoning has been used in other communities to ensure that some portion of new housing development is affordable. This becomes important as higher income individuals move into a neighborhood. As housing prices rise, low to moderate-income residents may be displaced without the use of Inclusionary Zoning which helps to create mixed-income communities. Mixed-income communities broaden access to services and jobs and provide openings through which low-wage earning families can buy homes in appreciating housing markets and, as a result, accumulate wealth."

Inclusionary Zoning was also mentioned as a possible remedial action.

Carrollton has traditionally been a proponent of residential growth and of affordable housing. Impact fees are limited to new development citywide and are reasonable in rate; there are no "slow growth" or "no growth" ordinances in effect; and the current Zoning Ordinance allows for residential construction of single-family homes with a minimum dwelling unit area of 1,200 square feet and multi-family units with a minimum floor area of 600 square feet. Under the Ordinance, a minimum of a 5,000 square foot lot is allowed. This allowance is important especially as the City begins to address the challenge of in-fill housing in older neighborhoods across the community.

Carrollton's subdivision regulations provide for standard infrastructure and do not vary from area to area unless specified in a Planned Development (PD) or in more restrictive zoning districts. In these cases, more restrictive development standards may apply with regard to setbacks and masonry requirements.

As long as building code requirements are met, most housing types can be built in Carrollton. The Zoning Ordinance allows for single-family, duplex, triplex, quadraplex, townhouse, mobile home, apartment, extended-stay hotels and boarding house development.

Actions to Address Underserved Needs

The City continues to target low-moderate income persons, families and neighborhoods through various programs. The City's *Neighborhood Oriented Targeted Infrastructure and Code Enforcement (NOTICE)* program focuses on low-moderate income neighborhoods to provide safe streets, sidewalks, alleys and utility lines. The NOTICE program was recognized by *Neighborhoods USA in 2007* under the category of physical revitalization and beautification. This program has been a vital change agent in the communities and it positively impacts the quality of life of the citizens.

The Minor Home Repair program is a minor exterior home repair program targeting income qualified residents of Carrollton. The City also supports a variety of local social service agencies that provide youth, family, elderly medical, homeless and crisis services. The Community Services Division will continue to serve as the informational and referral agency for the local non-profits and housing authorities.

The City of Carrollton continues to maintain a strong emphasis on safe and affordable housing for

all residents. Through the City of Carrollton Environmental Services Department there are two inspection programs geared toward maintaining rental property, one for single-family rental property and the other for multi-family rental property.

The Single-Family Rental Registration and Inspection Ordinance passed by the City Council ensures tenants and landlords of residential rental properties are involved in maintaining single-family homes in a safe and sanitary condition. The Single-Family Rental Inspection Program is an effective way of ensuring a sustainable community and safe housing is available in all of the neighborhoods in Carrollton. The ultimate goal is to improve the overall condition of rental properties and to provide decent and affordable housing without being a blight on surrounding homes, thus helping enhance property values within the affected neighborhoods. This ordinance requires all property owners and companies who rent or lease single-family homes or duplexes in Carrollton to register those rental properties with the City and to have them inspected by the City. A review of code enforcement cases found single-family rental properties are approximately 15 percent of single family homes in Carrollton but, they account for a disproportionately high percentage of neighborhood code violations. This diverts staff time from other code enforcement duties and has a negative effect on the surrounding homes.

The Multi-Family Inspection Program stabilizes, maintains and enhances the apartment communities and hotels in Carrollton. The program operates in partnership with the residents and management staff of those apartment communities and hotels to achieve this goal through the enforcement of the Title 9, Chapter 96 of the Carrollton Code of Ordinances, and the Comprehensive Zoning Ordinance. The Multi-Family Inspection Program operates by performing annual inspections of apartment communities and hotels, responding to complaints about potential violations of the Carrollton Code of Ordinances, and the Comprehensive Zoning Ordinance and meeting with apartment management staffs on a regular basis to appraise and inform them of various City Codes and regulations. Carrollton is a vital community of healthy, stable and exciting apartment communities in which people of all cultures choose to live and make a personal investment. Our apartment communities foster a feeling of security and positive atmosphere for their residents to live in.

Public Housing

The City of Carrollton does not own or maintain any public housing. Instead, the focus of the 2009-2014 Consolidated Plan is to promote, foster and create opportunities for lower income residents to purchase homes that are affordable and thus minimize the need for this type of housing.

The City also does not receive or administer funds for assisted housing. However, several surrounding communities do administer assisted housing programs to residents of Carrollton. Due to strict rules governing client confidentiality, the City has not been able to determine the number of housing vouchers and/or certificates that are currently being administered by external entities in Carrollton. In PY 2013, the City continued to provide information and referral services for citizens seeking assisted housing.

Institutional Structure and Coordination Efforts

The City's Community Services Division is the lead agency for the implementation of the community development plan. Internally, the Community Services Division works in collaboration with all City Departments to deliver projects, services and other benefits to eligible neighborhoods and clients. Externally, the Division works with all organizations (primary organizations listed below) so long as the need is well documented and is eligible under HUD regulations.

The Community Services Office is the lead agency for the administration of CDBG funding. To effectively implement the Community Development Plan, funding for the department comes from CDGB funds. In addition, the City Council made available an estimated \$396,820 in general fund resources to fund agencies which are actively engaged in the provision of social services in Carrollton.

In exchange for the funding, the agencies and organizations work closely with the City in the provision of social services to all citizens in need. The close partnership the City has with each agency grows with each year of collaboration. The staff who are employed as part of the CDBG grant administration and planning activity provide technical, referral and capacity building assistance for the agencies on an ongoing basis.

The list below identifies some of the principal partners for the City's priority funding and service development:

- Bea's Kids
- Casa of Denton County
- Children's Advocacy Center for Denton County
- Christian Community Action (CCA)
- The Family Place
- Keep Carrollton Beautiful
- LaunchAbility (formerly Special Care & Career Services)
- Metrocrest Family Medical Clinic
- Metrocrest Services

The City meets with all of its partners on an as-needed basis to develop organization capacity and programming offerings. Staff also regularly provides technical assistance and professional expertise to further develop institutional structure for all agencies and organizations serving the low-to-moderate income citizens of Carrollton.

Monitoring Procedures and Standards

The City of Carrollton's Community Development Department continuously monitors programs and projects to ensure compliance with all applicable laws and regulations. Staff focuses on the following areas: environmental, financial, labor relations and programmatic.

The environmental standards and procedures are developed and implemented include the completion of compliance checklists for all activities and the City's annual Environmental Review Record (ERR). Staff maintains a copy of the ERR available for year round public review during regular business hours in the Community Services Office at City Hall, 1945 E Jackson Road.

Community Development Department staff and the City's accounting staff administer financial monitoring for all projects, programs and activities. The City's Treasury Division works closely with Community Development Department staff to ensure that all drawdowns are made after all ledgers and records have been reconciled and approved. The City's Purchasing Department assists with procurement and the general bidding process to ensure compliance with all applicable State and Federal regulations. The financial operations and expenditures of the City are audited on an annual basis by an independent accounting firm.

The Community Services staff administers monitors and reviews labor standards on all capital improvement projects. Contractors are provided with training prior to the start of each project. All applicable Davis Bacon and Related Acts (DBRA) are explained to the contractor. All contractor payments are contingent upon payment of proper wages to employees and the City's receipt of appropriate payroll records.

Staff in the Community Services Office carries out programmatic monitoring on a routine basis. Project and activity checklists are utilized to ensure that all requirements are met in a systematic manner.

Programs and projects administered and implemented by the City of Carrollton are monitored on a regular basis. Staff maintains project ledgers on individual projects to ensure that all required procedures have been observed and completed. A year-end report that details expenditures, revenue, beneficiary information and major accomplishments is also required for all programs and projects.

Under the Minor Home Repair Program, staff administers and continuously monitors all projects implemented under the program. Projects requested by residents are evaluated during an on-site evaluation by staff to determine the extent of the repairs needed to be made. Use of specialized contractors ensures that the quality of services maintained at the highest level.

In addition, the Minor Home Repair program partners strongly with Metrocrest Services (MS). This partnership is a key to identifying and delivering services under this program. MS provide referrals and conducts the intake and processing of all applicants. By partnering non-profit agencies, the City of Carrollton reduces administration burdens but is able to maximize program effectiveness.

In 2003, the City implemented a strategic business planning process and currently the Community Services Division operates and updates its own strategic business plan. Review and updates to the plan are completed on an annual basis. All activities are reviewed on quarterly basis and a Performance Management Plan (PMP) is completed each quarter to track the Department Work plan.

HOME/American Dream Downpayment Initiative (ADPI)

The City of Carrollton is currently reevaluating options to pursue HOME funding possibly through a collaborative application in conjunction with other neighboring municipalities.

HOMELESS

Evaluation of Activities to Address the Needs of the Homeless and Persons with Special Needs and Summary of Activities Related to the Continuum of Care

For the strategies addressing the homeless and non-homeless with special needs populations included in the 2009-2014 Consolidated Plan, the City's role is primarily one of the facilitator. In that role the City provides information, referral and technical assistance and limited financial support to local agencies serving the homeless and non-homeless citizens with special needs. While, to date, no homeless programs have been funded with CDBG resources, the City did fund the Metrocrest Social Service Center in an amount of \$335,000 for the assistance to the homeless and special needs populations.

During PY 2013, Metrocrest Services provided assistance to a total of 13,600 individuals for a total of 30,168 separate services. The following services were provided to homeless population, population at risk of becoming homeless and those transitioning through homelessness: information and referral, counseling and/or advocacy, emergency financial assistance, medical care and/or assistance, transportation, home maintenance and/or repair, after school care and/or activities, food, utilities, clothing and shelter assistance. See the table below for a list of various services provided by Metrocrest Services during each quarter in PY 2013.

Individuals	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total
Information and Referral	1,998	1,754	1,909	2,520	8,181
Counseling and/or Advocacy		-	-		
Misc. Emergency Financial Assistance	498	420	384	531	1,833
Medical Care and/or Assistance	20	-	8	1	29
Transportation	39	19	105	860	1,023
Home Repair and/or Maintenance	31	21	37	82	171
After School Care and/or Activities			-	1,420	1,420
Food Assistance	3,795	1,438	1,648	1,886	8,767
GED Prep classes			27		27
Other: Meals	22	91	827	1,099	2,039
Other: (please identify type): Holiday food/gifts/Sack Summer Hunger	1,817			1,782	3,599
Employment Services	70	74	183		327
Financial Education	378	369	403		1,150
Clothing		164	210	1,228	1,602
Total Individuals Assisted	8,668	4,350	5,741	11,409	30,168

* For this table only, beneficiaries are counted separately when the individual receives multiple services. The totals may be duplicative.

During program year 2013, the City of Carrollton provided funding for a second year to a social services agency providing homeless prevention services in Denton county, serving the northern portion of Carrollton. Christian Community Action provided assistance to a total of 925 individuals and 928 separate services for Carrollton residents. The following services were provided to homeless population, population at risk of becoming homeless and those transitioning through

homelessness: information and referral, counseling and/or advocacy, emergency financial assistance, medical care and/or assistance, transportation, home maintenance and/or repair, after school care and/or activities, food, utilities, clothing and shelter assistance. See the table below for a list of various services provided by Christian Community Action during each quarter in PY 2013.

Individuals	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total
Information and Referral	38	23	43	28	132
Counseling and/or Advocacy	-				
Emergency Financial Assistance			15	21	36
Medical Care and/or Assistance	92	42	22	13	169
Transportation	1			4	5
Home Repair and/or Maintenance					
After School Care and/or Activities					
Food Assistance	303	59	93	76	531
Housing Assistance (including rental assistance)	29		25		54
Utilities Assistance	37				37
Clothing					
Misc. Emergency Financial Assistance					
Employment Services					
Other: Court Advocacy				14	14
Total Individuals Assisted	500	124	198	156	978

* For this table only, beneficiaries are counted separately when the individual receives multiple services. The totals may be duplicative.

Specific Homeless Prevention Elements

To date, the City has made great strides in positively impacting the needs of these populations. Ongoing endeavors continue to enhance programming in social service coordination, securing additional resources, public awareness and community support.

The City has also expressed a sincere interest and willingness to assist and participate in the Dallas Area Consortium on Homelessness. Efforts have also been made to work with the Denton County Consortium on Homelessness. The City's position on this issue will continue to be one of supporting and assisting agencies that are working to address this challenge in a coordinated and proactive manner.

The above mentioned services are provided to the homeless population, population at risk of becoming homeless and those transitioning from homelessness. The City of Carrollton also supplements the work of the various City-funded social service agencies to end chronic homelessness by promoting the preservation and maintenance of existing housing through its Minor Home Repair Program.

Emergency Shelter Grants (ESG)

The City of Carrollton does not receive Emergency Shelter Grant (ESG) funding.

COMMUNITY DEVELOPMENT

The City Council has determined that enhancing infrastructure in older, less affluent areas of the City is the most important community development priority. On an ongoing basis, City staff will identify and document eligible public infrastructure projects for inclusion in subsequent annual updates to this plan.

Carrollton's Community Services Office anticipates that a majority of future CDBG funds will be allocated for infrastructure improvements. Further, it is believed that major infrastructure projects increase resident pride and stimulate private neighborhood reinvestment in challenged areas of the community.

Infrastructure

Infrastructure includes streets, sidewalks, public facilities, water and sewer lines, park improvements, public facilities, etc. The City maintains a proactive investment program, the Ten Year Capital Improvements Projects Plan, to identify infrastructure needs on an on-going basis. Once a project has been identified and analyzed, it is added to a digital database to be addressed when funds become available. As one might expect, identified projects always exceed available resources.

Streets

To date, City staff has identified over \$7.5 million in eligible street reconstruction projects. These projects range from the total reconstruction of complete streets to the replacement of sizeable sections of others.

Sidewalks

To date, City staff has identified over \$150,000 in eligible sidewalk replacement and/or construction projects. These projects range from the total reconstruction of complete segments of existing sidewalks to the construction of new sidewalks in areas that do not have them.

Water and Sewer Lines

To date, City staff has identified over \$670,000 in eligible water line replacement projects. City staff has also identified over \$4.5 million in eligible sewer main projects.

Drainage Projects

To date, the City has identified over \$2.5 million in eligible drainage projects.

Park Improvements

To date, improvement projects have included new security lighting, walking paths, and sidewalks. City staff has identified over \$500,000 more in eligible projects.

Neighborhood Reinvestment

Neighborhood reinvestment strategies have been developed in communities across the nation. The residents of Carrollton have increasingly embraced neighborhood revitalization initiatives throughout the community. The City has also initiated significant programming to assist in this effort.

The Neighborhood Enhancement Matching Grant Program (NEMGP) is a vital element to the City's efforts to initiate reinvestment in neighborhoods throughout Carrollton. Under the program, funding is made available for improvement projects planned and requested by neighborhood groups. In the past, these projects have included entryway signage, enhanced landscaping, and public park improvements.

A central issue in fostering an expanded effort aimed at neighborhood revitalization rests on the community's ability to enlist community participation in the initiative. Neighborhood associations, local churches, youth organizations and other groups have been recruited to heighten the general citizenry's consciousness and participation in this effort.



Old Mill Corner Before



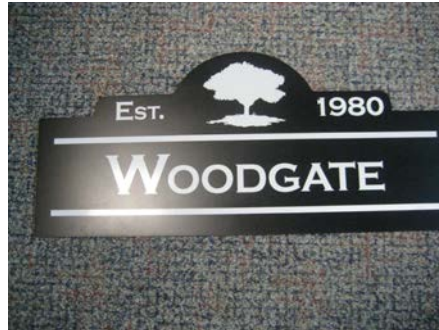
Neighborhood volunteers helping to plant



Old Mill corner After

Morningside Neighborhood Association
Neighborhood Enhancement Matching Grant Program
Neighborhood Beautification Project

Sign Topper Program - In PY 2013, the City assisted two neighborhoods with the installment of sign toppers for street signs within their community. The city provides a matching grant towards the cost of the project. Each neighborhood association designs its own sign topper to ensure that the individuality of the neighborhood community is maintained.



Most of the programs that have been developed to address the aesthetic component of neighborhood reinvestment are reliant on volunteers. To date, the City of Carrollton has been very successful in recruiting and organizing volunteers for the implementation of projects that enhance neighborhoods.

Keep Carrollton Beautiful (KCB) – Is a non-profit dedicated to enhancing the community environment of Carrollton. *In PY 2013 KCB was awarded the Gold Star Recognition and Sustained Excellence Award by State of Texas by Keep Texas Beautiful for their community efforts.* KCB received \$4,000 in PY 2013 in grant funding and provided several events for families, youth and the environment during the PY2013 year. In November 2013 the Annual Texas Recycles Day was celebrated with over 100 Carrollton families donating old computers, medical equipment, books, toys, batteries, light bulbs and other items that would have otherwise ended up in the landfill. For Earth Day, in April of 2014, KCB hosted an electronics recycling and a shredding event in collaboration with the Rotary Club donation at City Hall at which over 3000 pounds of electronics were recycled. KBC continues to maintain three community gardens in Carrollton and hosts annual educational days at the gardens that promote gardening classes, kids crafts and water conservation. In PY 2013 the Carrollton Community Gardens won a grant from Keep Texas Beautiful and Lowe's to start a native display garden. The gardens regularly donate fresh vegetables to the food pantry at Metrocrest Services. In PY 2013 two new adopt-a-spot locations were established; Perry Park and Harmony School. On an ongoing basis KCB also supplies trash bags, pickers and gloves to Neighborhood Associations and Scout Troops to clean up neighborhoods, greenway and parks in Carrollton and has assisted with over 15 small and large clean up events in Carrollton in PY 2013 with one Girl Scout troop organizing over 150 people for a clean-up between Thomas Park and the Senior Center.

Neighborhood Oriented Targeted Infrastructure and Code Enforcement (N.O.T.I.C.E.) Program

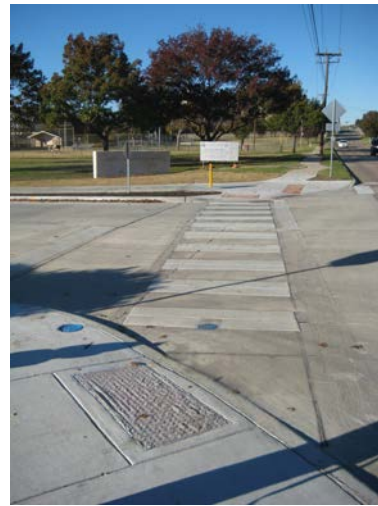
In 2003, the City launched a new initiative to better coordinate the delivery of neighborhood infrastructure projects and code enforcement services to the areas of greatest need in the community. As a community development programmatic offering, this City-led initiative, named the N.O.T.I.C.E. Program, represents a major targeted infrastructure reinvestment and neighborhood integrity program for the oldest areas of Carrollton. The N.O.T.I.C.E. Program was awarded third

place in the *Neighborhoods USA 2007* Best Neighborhood Program of the Year Award under the category of physical revitalization/beautification.

In general, the N.O.T.I.C.E. Program targets financial resources for the design and implementation of all necessary street, sidewalk, and water and sewer line projects in one neighborhood at a time until the entire public infrastructure in that area has been repaired or reconstructed. In addition, the City conducts targeted and strengthened code enforcement efforts in the same neighborhood to foster a greater sense of neighborhood pride and an overall healthier community. To date, the City currently has nine (CDBG and non-CDBG) neighborhoods participating in the program. In addition, the next 12 neighborhoods have already been identified.



Corner of Sherwood and Josey Ln. Before



Corner of Sherwood and Josey Ln. After

Hill 'n Dale Phase I

Neighborhood Oriented Targeted Infrastructure and Code Enforcement (NOTICE) Program

Reconstruction of Streets and Infrastructure in the Hill 'n Dale Neighborhood

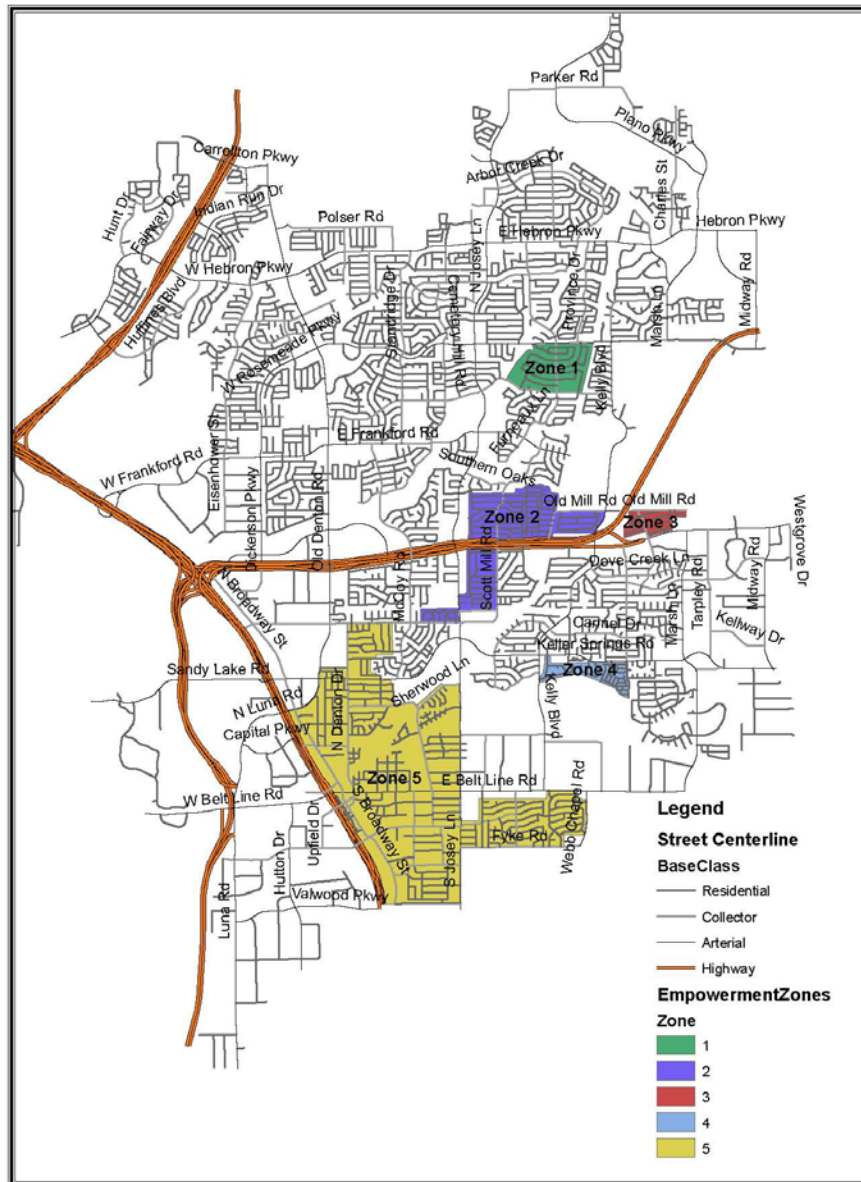
Neighborhood Empowerment Zones

In 2013 the City of Carrollton launched a new initiative to better address the issues of the aging housing stock. City Council approved the creation of five (5) Neighborhood Empowerment Zones in neighborhoods at the greatest risk of distress due to housing conditions, age and condition of infrastructure. The boundaries of the Neighborhood Empowerment Zones were determined to coincide with the NOTICE Neighborhoods program that are already in effect.

The current program for the Neighborhood Empowerment Zones waives all construction fees, including building permit fees, impact fees, platting fees, and project permit fees (fences, electrical, plumbing, etc.), within the Zones, for both commercial and residential properties. Fees are waived for all projects, including new development, and renovation, rehabilitation or repair of existing properties. The City is looking at creating future programs designed to incentivize reinvestment, revitalization and repair of housing in these areas. Although no programs have been adopted to date, the goal is to maintain safe and affordable housing and encourage reinvestment in targeted neighborhoods in Carrollton.

This concept would offer another level of support to property owners and neighborhoods in concert with the infrastructure reinvestment and targeted code enforcement efforts that are already part of each NOTICE initiative.

Neighborhood Empowerment Zones June 2013



During PY 2013, the City:

- Allocated \$575,199 (77%) of CDBG funding for a multi-year project that includes reconstruction of streets and sidewalks in the Hill 'N Dale Phase II Neighborhood.
- Funded Metrocrest Services in the amount of \$335,000 using general funds to continue to provide assistance in job training and referral for low income and elderly residents of Carrollton.
- Utilized \$59,975 (8%) in CDBG funds for Enhanced Code Enforcement in the City's CDBG Target Area.
- Allocated \$30,000 (4%) in CDBG resources for Minor Home Repair Projects.
- Allocated \$82,525 (11%) in CDBG resources for grant administration and planning that funded two ½ salaries for employee working in the City's CDBG Target areas and in the benefit of Carrollton's low to moderate income families.
- Re-allocated \$10,000 of CDBG funding from prior year employee vacancy cost savings for additional Minor Home Repair projects.
- Utilized \$25,000 in CDBG resources from prior year employee vacancy costs savings to complete the Five Year Consolidated Plan as required by HUD.
- Allocated \$396,820 in general funds to support public service partners in the provision of a variety of programs and services to help low-to-moderate citizens.
- Allocated \$4,534.50 in public service funding from prior year employee vacancy costs for emergency repair to a failing retaining wall for a low to moderate income homeowner.

Anti-Poverty Strategy

In PY 2013, the City continued to work to implement the following actions in an attempt to reduce the overall number of persons living in poverty in Carrollton:

- Endeavored to better coordinate local and other resources to increase educational opportunities for low-income persons in order to improve their ability to earn better wages. The City regularly meets with area social service agencies to assess identified community needs and, when able, City staff has responded to help the agencies to address these needs.
- The City accomplished the following goals with the assistance of its local non-profit partners:
 - Promoted tuition assistance programs, in-house college courses and other means

to higher education as offered at local education institutions.

- Funded food pantries in both Dallas and Denton counties in Carrollton.
- Improved access to preventative care, basic health care and medical services for low to moderate income families thus reducing costs for costly medical services and expensive trips to the emergency room.
- Improved the linkage between job training programs and local job creation efforts to attract jobs that pay above minimum wages and provide people with the ability to service a home mortgage.
- Promoted financial counseling and classes on budgeting and money management. In PY 2013, the City continued to promote area training and educational opportunities in this area.
- Promoted linkages between housing, employment and educational systems and/or facilities.
- Promoted programs and training that help families-in-need to become more self-sufficient.
- Funded after school programs to low income students providing tutoring and college preparation for junior high school and High School students coming from families where the majority of parents never finished high school.
- Funded domestic violence and leadership training for adults and children.

Non-homeless Special Needs (91.220 (c) and (e))

Creating and sustaining an environment in which healthy and productive families reside is an integral component of the City's commitment to all Carrollton residents. This environment not only includes the physical attributes, such as sound and quality housing, adequate water and sewer service, and well maintained streets, sidewalks and alleys, but also includes the social attributes of neighborhoods free from crime, with access to public transportation and cultural resources. Building viable public and private partnerships is a major component of this effort. Enhancing the quality of life for all citizens will insure that family and youth issues continue to be addressed in a coordinated manner.

To address the need for supportive services, the City funds Metrocrest Services (MS) and Christian Community Action (CCA) to assist citizens on the verge of becoming homeless. The City also provides technical assistance to MS to aid in the identification of additional resources that may be available to address this significant need. A table on pg. 32 - 33 shows the number of individuals that received various types of assistance from Metrocrest Services and Christian Community Action in PY 2013.

Food Pantry Program at Christian Community Action (CCA) -The objective of Christian Community Action's Food Pantry Program is to ensure that families do not go hungry. During PY2013, 204 pantry visits were provided by Carrollton residents. The CCA food pantry program improves the opportunity for clients to gain access to a consistent food source every week. CCA operates one of the largest client-choice pantries in North Texas. The client choice model of food distribution empowers the client to choose which foods they will take home and provides flexibility and dignity to the client receiving assistance. With over 150,000 pounds of fresh fruits and vegetables acquired from the North Texas Food bank annually, CCA also ensures that the food received not only relieves hunger, but aids in maintaining the overall health of the client and their family. Coupled with CCA's unique scan card system, this model eliminates waste in food and financial resources. By tracking pantry visits along with other CCA program involvement, the scan card system holds clients accountable to their course of action towards self-sufficiency. In the Food Pantry Program, the scan card provides the additional benefit of teaching budgeting techniques. When assigned a card, each family receives a set dollar amount they can "spend" at the food pantry each week. Clients learn how to plan shopping trips and operate within a set budget. With CCA-provided food, families are able to reserve their household income for rent, utilities, childcare and healthcare.

Metrocrest Services Programs- The objective of Metrocrest Services (MS) is to provide emergency assistance to those in need, but also provide skills and knowledge that can help that family become sustainable and gain self-sufficiency. MS received a total of \$335,000 in general funds from the City of Carrollton to assist families and address the needs of families living in poverty.

Employment Program - In PY 2013 MS served 138 households and 327 City of Carrollton residents with employment program services. The MSS employment program provides trained employment counselors to help families find jobs. Every client meets with an employment counselor who determines their current needs and develops a program plan to meet those immediate needs. Clients are also assisted in determining current barriers and how to lower these barriers in order to find employment or upgrade employment. Once solutions have been identified for current needs, counselors discuss future goals. Clients are encouraged by counselors to continue their efforts in finding employment by providing them employment leads. Counselors also provide follow-up and encourage clients to increase their efforts when necessary.

MS offers skills training to help with resumes, interviewing, and completing applications. They also offer many referrals to improve education, language skills, or to deal with citizenship issues which may be causing barriers to meaningful and measurable income. MS provides clients a computer lab which allows them the opportunity to use computers, printers, fax machines, phones, and copier equipment to assist them in obtaining and preparing for employment success. They offer computer literacy classes to help those who do not know how to search or apply for employment on-line. MS provides haircuts and first impression interview clothing if necessary to provide the client with a professional appearance for job interviews.

In addition, MS offers networking groups for individuals who need further support. MS offers over 50 networking groups and a special employment counselors who are trained in assisting seniors in locating and applying for employment. Many seniors are overqualified or have large gaps in their

work history and the senior specialist helps them address these issues during their employment search.

Financial Education - Caseworkers work with families to develop a "client-specific" self-sufficiency plan that includes budget counseling to develop a monthly budget and financial goals. They are required to schedule time in the MS Computer Lab to complete at least two(2) 90 minute interactive computer-based modules of the FDIC's Money Smart financial training program, and are highly encouraged to complete more for their benefit. Modules are offered in English and Spanish. Clients receive materials that include monthly income/expense worksheet; daily spending diary; budget tools; and additional information on credit counseling. Caseworkers follow up with clients after 30 days utilizing the YW calculator's database which saves client data for analysis and reporting. MS uses this information to accurately track each client's budget, expenses and progress. It is also used to measure agency success and to follow up with clients to help maintain re-certification for eligible benefits. Caseworkers then conduct phone follow-ups on a monthly basis and record their progress in the database until the client reports that they have complied with their self-sufficiency plan and are financially stable.

These client-specific practices by the caseworkers serve as a nexus for the integration of services and programs and provide an essential outline for tracking changes over a 3 year period in personal financial indicators that demonstrate success. MS caseworkers track the services accessed by each client, ensuring that all services are provided to the client in a timely manner and the related follow-up steps are taken. In addition, caseworkers help clients overcome challenges that arise and continue to progress toward their goals. This one-on-one consultation is essential in helping families become self sufficient for the future.

Rent/Utilities Assistance - The key to keeping families in their home and truly preventing homelessness in Carrollton starts with the Rent and Utility Program. In PY 2013, 700 households were assisted with housing and or utility assistance in Carrollton, which kept 1833 individuals in their home.

Food Pantry - The intention of the food pantry is to provide healthy food to families in our community who would otherwise go hungry. The intent is also to give these families hope for the future and the respect they deserve. Our volunteers personally take clients through our free-choice food pantry so they have a good experience and are treated with respect. We are very fortunate to not only provide staples for families, but also fresh produce. In PY 2013 MS Food Pantry distributed food to 3089 families which fed 8,767 individuals in Carrollton.

A growing need in our community is related to seniors and hunger. Because of that need, MS started Eat Smart, Live Strong Senior Food Program. This program provides fresh vegetables, fruits and other food items to qualified seniors on a monthly basis. Additional food is distributed with the federal People and Nutrition food boxes. This program started in PY 2013 and has grown from 30 seniors to 125 seniors today. We expect this program to continue to grow as the senior populations increase.

Special Programs - The objective of Special Programs is to provide families with additional resources to help them through their crisis. Additionally, Special Programs help those families that

are low-income and cannot afford the added costs of summer food, school supplies and holiday food and gifts.

Sack Summer Hunger is a program that distributes sacks of nutritious easy-to-prepare food weekly to those students. The program runs nine (9) weeks over the summer in June, July and August. Every week the menu changes, but includes enough food for breakfast, lunch and a snack for every day that week. *Sack Summer Hunger* partners with Carrollton-Farmers Branch ISD to identify schools or specific students who are on the federal free and reduced cost lunch program. Through these schools, parents can sign up their families for the Sack Summer Hunger Program. Each school is then partnered with a host organization that is in close proximity to that school. Distribution of food occurs every Saturday for those nine (9) weeks and families have the option of picking up the food at the host organization site or having the food delivered. The goal of home delivery is to remove all barriers to the students receiving the food. Metrocrest Services acquires all the food necessary for the program. Every week, volunteers assemble bags of groceries. The groceries included a well-rounded menu to include dairy, fruit, vegetables and grains to meet dietary requirements. MS worked with a volunteer nutritionist to develop a menu that children would like, but would still be healthy. Through the North Texas Food Bank, Sack Summer Hunger received fresh fruit and produce to distribute to every family. Through a relationship with North Texas Food Bank, donations and other retail stores, MS was able to receive food at no cost or for a discount. On average, a week's worth of food for one child cost \$4.50. Every Saturday, volunteers with the host organization distributed the groceries. Reusable cloth bags were used to decrease waste. Each week, the family would return the bag that the groceries were delivered in the week prior so MS could use that bag the next week. During the nine (9) weeks of Sack Summer Hunger, Metrocrest Services distributed 122,000 meals plus snacks to 1,500 students in our community.

The Back to School Supplies, Uniforms and Shoes Program is a way for the community to send our youngest citizens to school fully-prepared for the year. Supplies are collected from the community and then distributed to 900 students. These supplies include everything they need to start the year. Any Carrollton-Farmers Branch ISD student who is required to wear a uniform also receives a pair of pants or shirt to start the year. In addition to uniforms and school supplies, students also can receive brand new shoes. Through a partnership with Payless Shoes, families come into the store on Josey and Trinity Mills and the students choose what shoes they want. Through donations from local churches, Metrocrest Services picks up the bill at the end of the program.

Thanksgiving Program is more than just a meal for Thanksgiving. With 65% of CFB-ISD on free or reduced cost lunch program, Metrocrest Services uses the Thanksgiving program as a way to supplement the family's pantry with staples they can feed their family the week they are out of school for Thanksgiving. In PY 2013 MS served 700 families with Thanksgiving boxes that included food for 3-4 days plus a Thanksgiving Turkey.

Holiday Program is one of MS programs that utilizes the most volunteers and serves the most clients during a short period of time. During the month of December in 2013, Metrocrest served 1,100 families which included 3,000 children. This program is coordinated and executed with over 1,000 community volunteers.

Programs for Seniors - Metrocrest Services gives seniors low cost options to meet needs, while continuing to live independently. MS help clients maximize their retirement income by applying for government benefits, including Social Security, Medicare, Medicaid, Food Stamps, VA and HUD, but also provides direct services such as home delivered meals, home repairs, and transportation. Services may be used on a temporary or long-term basis as abilities change. An information and referral program and social work staff help seniors and caregivers learn more about the resources available, assess needs, and set up services. By utilizing the programs of MS, seniors are more independent, more a part of the community, and able to stretch limited budgets farther.

MS uses a multifaceted approach to keep seniors in their home. Their three main programs, Home Delivered Meals, Home Repair and Transportation allow seniors in Carrollton to receive the vital services they require to stay in their home as long as possible in a safe environment. They believe that they can have the greatest impact by giving seniors more choices and enhancing their independence, by supporting family caregivers and by involving the community in the delivery of services. MS reported serving 439 elderly Carrollton residents in PY 2013.

Minor Home Repair Program - This fiscal year, Metrocrest Services, conducted 416 Home Repair Services. With the growing senior population in Carrollton we expect this service to continue to grow and will evaluate the need on an on-going basis. These services range from low-cost adoptions like grab bars or smoke alarms to larger projects like fence reconstruction.

Transportation - Transportation is a key element to keep seniors independent and safe. Without it they lose access to doctor appointments, dialysis treatments and physical therapy. They become isolated in their homes when they can't participate in local social activities. They lose independence when they can no longer shop for themselves, visit their banks or run errands without having to ask busy family members and friends, who often aren't available on weekdays. According to the AARP Public Policy Institute, the number of individuals who are licensed and drive regularly declines slowly up to age 85. Only about six in ten people age 75 or older report having a driver's license. Giving up the car keys due to illness, changes in our abilities, or just the cost of maintaining and operating a car is one of the most difficult adjustments many will ever make. MS uses both volunteer drivers in their own vehicles and five (5) lift equipped vans to help seniors stay independent. A semi-annual survey of riders has three questions to measure how well the program keeps riders independent, living on their own and able to get out into the community. The last survey showed that 97 percent of clients surveyed responded positively to two out of three of these questions demonstrating that the transportation program definitely helps them maintain their independence. For PY 2013, 3,173 total trips were utilized by Carrollton residents.

Home Delivered Meals - A hot cooked meal is something most people take for granted. But for someone who cannot stand long enough to cook a meal, or has difficulty opening a can or jar, eating well can be overwhelming. For these individuals, the Home Delivered Meals program provides delicious, home style meals from a local restaurant and can be both a short or long term solution to meeting the senior's nutrition needs. For PY 2013, Carrollton residents were delivered 3,578 meals. Good nutrition is important at all ages, but is particularly important as people age. A significant number of the elderly fail to get the amount and types of food necessary to meet essential energy and nutrient needs. Although the aging process often results in a decrease in the number of calories a person needs, many older people have difficulty consuming sufficient calories. Poor nutrition contributes to fatigue, depression, and a weakened immune system.

Friendly volunteers who deliver the meals also ensure that someone is checking on the senior daily. A system to reach emergency contacts if the senior does not respond to the volunteer's knock if he or she appears to not be feeling well gives family members reassurance that their elders will receive help quickly if their condition changes.

Medical Equipment Loans - People recovering from an illness or surgery or visiting family members often need to use various pieces of durable medical equipment. Many of the items both make caregiving easier and help the senior do more for himself. Though they can be expensive to purchase, Metrocrest Services loans donated items such as wheelchairs, walkers, canes, bedside commodes and shower/transfer benches for short-term use at no charge. Being able to "test drive" an item before purchasing can often convince a senior of the benefit of using an assistive device on a longer term basis. For PY 2013, 79 items were loaned out to Carrollton residents.

After School and Youth Tutoring Programs - Bea's Kids is a non-profit social service provider that hosts after school programs in Carrollton TX at their Carrollton Tutoring Center at the Metrocrest Village Apartments. In PY 2013 Bea's Kids received \$5,000 in program funding for after school programs in Carrollton, and 84 youth were assisted. Eligibility for the Bea's Kids program is based on qualifying for the free lunch program in the school district being serviced. Most of Bea's Kids youth have parents who do not speak English, have not graduated from high school, and do not understand the challenges their children face as bi-cultural citizens. These youth need an expanded support system so they can reach their full potential. The Bea's Kids after-school tutoring program offers daily assistance through volunteer tutors who help children with their homework assignments and reinforce reading and math skills. A daily snack and juice box for healthy nutrition is also provided. In PY 2013 84 youth were served at the Carrollton Tutoring Center at Metrocrest Village Apartments.

Medical Services - The Metrocrest Community Clinic gives uninsured and low income residents access to low cost medical services to treat both acute and chronic illnesses. Although the clinic was first designed to treat only short-term acute or episodic needs, it now is developing into a clinical "medical home." A full-time physician and support staff allow patients to have a continuing relationship with a primary physician as well as education and long term support to better manage chronic conditions such as diabetes, hypertension and high cholesterol. The goal of the clinic is to help patients stay healthy and reduce unnecessary utilization of high cost emergency rooms.

Improved health impacts the finances of not just the patients, but also the families that depend upon them. Maintaining a patient's health improves his or her ability to support their families, raise their children and be active participants in their communities. Since large medical expenses are listed as the number one cause of personal bankruptcy, it is critical that everyone has access to regular preventative health care.

At Metrocrest Community Clinic patients can arrange appointments just as they could if visiting a private physician's office for their care. Although primary care is the focus of the clinic, volunteer physicians also provide patients with dermatology, neurology and gynecological exams. Arranging referrals and providing case management to help patients access other specialty care is an important role of the clinic. More volunteer specialists are always welcome and the clinic continues to recruit physicians and other support staff throughout the year, offering challenging internships and training in a number of medical professions.

With the development of the clinic as a medical home, it is expected that the total number of patients may be reduced slightly, but most patients will be followed more closely as the physician helps them to manage their medical conditions better. The clinic's methodology is shifting a bit, but the ability to provide a long-term impact on the patients served will be much greater than in previous years and the implementation of electronic medical records in 2015 will provide better tracking of patient outcomes. In FY2014, MCC served a total of 868 patients who were residents of Carrollton.

Domestic Violence

A major contributor to the City's potential homeless population is domestic violence. In addition to consulting with social service providers specializing in domestic violence, contact was also made with the Carrollton Police Department and local advocacy organizations to assess the prevalence of the issue. Data analysis shows that this issue continues to have a significant impact on families throughout the city.

As of October 2013, the Police Department responded to 366 incidents of domestic violence with 75 emergency protective orders being issued. The crimes range from assault to attempted murder on family members and other partners (known as "Dating Violence").

The City of Carrollton has several social service providers specializing in the prevention of domestic violence. During PY 2013 the City of Carrollton provided funding to the following three providers; The Children's Advocacy Center of Denton County (\$25,000), The Family Place (\$5,000) and CASA of Denton County (\$2,500) to further the protection, education and prevention of domestic violence in the Carrollton community. Listed below is a description of some of the services provided for Carrollton residents in PY 2013.

The Family Place's Metrocrest Outreach Program provides services to victims of family violence living and working in the Carrollton area. The Family Place office is also home to the agency's Be Project, which provides prevention education and a leadership development program designed to prevent bullying, teen dating violence and sexual assault. In 2013 The Family Place served 723 Carrollton residents. The primary counseling program provided a total of 60 Carrollton residents with access to counselors. The agency is experiencing increases in demand across the agency as this trend continues in 2015.

The Family Place provides adult group counseling in English and in Spanish and covers a variety of topics to assist the clients in:

- Getting information and education about domestic violence
- Building confidence and self-esteem
- Learning to build a support system and how to utilize the system effectively
- Learning to break the isolation that has occurred due to the violent relationship
- Setting and achieving goals

Counselors also assist clients in setting housing and employment goals and provide referrals for long-term counseling as needed.

While women attend their groups their children participate in the Children's Program, which includes individual counseling, play therapy and group counseling. Children who witness domestic violence are at risk because both their physical and emotional safety is at risk. Growing up witnessing violence:

- Threatens a child's normal development
- Teaches a child that the world is not a safe place and adults cannot be trusted to keep them safe and secure
- Can lead to the development of high levels of anxiety, which can take the form of sleep disturbances, developmental delays and eating disorders
- Often produces a child who lacks skills for social competency, impulse control and anger management
- Puts a child at a higher risk to become involved with gangs, substance abuse, truancy, criminal activity and teen pregnancy

The Family Place's residential services include a transitional housing program with a unique anti-poverty strategy. Lack of financial independence is a primary reason why women stay in abusive homes. Even after escaping from family violence, victims face severe economic hardship, therefore, short-term emergency shelter and one-time job skills training programs are not sufficient. To help move victims of family violence out of poverty, helps them gain confidence, get education and training, and ultimately obtain employment.

The Family Place transitional housing program is a successful program model that provides comprehensive job training skills and enables victims to become employed and gain economic independence. The program's Residential Employment Specialist assesses clients' abilities to help them focus on jobs best suited for them. They help clients create a Work Training Plan that is a good fit and prepares them for employment. Classes address workplace competencies including interpersonal skills, work ethics and teamwork. Clients learn how to complete an employment application online, create a resume, and conduct an effective job search. Before obtaining their Job Readiness Certificate, clients attend two to three local job fairs, shadowed by the Residential Employment Specialist who guides and coaches them as they implement the skills they have learned. After getting their Job Readiness Certificate, clients devote three to four months to their Work Training Plans to acquire the education and skills they need to be successful in the job search. Depending on the client's background, the Work Training Plan may also include taking GED, English as a Second Language (ESL), basic computer skills and literacy classes. The Family Place provides full scholarships for all courses including books, test fees, uniforms/scrubs and licensures. Clients also participate in a six-session financial empowerment course focused on budgeting, debt management and banking basics.

The **Children's Advocacy Center for Denton County (CACDC)** serves child victims of severe abuse and their non-offending family members by providing a team approach to the investigation, prosecution, and treatment of these cases. Over 92% of the cases handled by the Children's

Advocacy Center involve allegations of child sexual abuse. The Children's Advocacy Center's mission is to provide justice and healing for abused children through interagency collaboration and community education.

CACDC is a partner agency of the Carrollton Police Department. Two detectives at Carrollton P.D. work cases through the Center and participate on the agency's multidisciplinary team. For Carrollton P.D. and the children, CACDC conducts the videotaped forensic interview of the child to reduce the trauma to the children when they must be involved in the criminal justice process. CACDC also holds weekly case review meetings for its partner agencies and coordinates the criminal investigation so no child's case fall through the cracks.

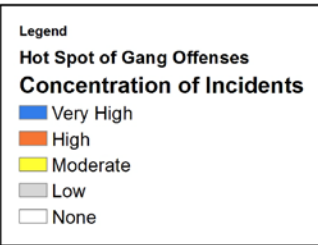
In the PY 2013 calendar year, the agency served 139 Carrollton residents with services provided to the children and their family members. Services provided by the agency include individual counseling, play therapy, group therapy, childcare, court preparation, forensic-medical exams, and access to other community resources. Since the agency has been in existence, Denton County has seen a measurable increase in the community's ability to hold offenders accountable for crimes against children. Meanwhile, children and non-offending family members have been able to recover from the abuse and to move forward in living healthy, productive lives.

Gang Violence

Another "families and youth" issue to be addressed in this section is gang violence. As the number of disenfranchised youth increases, so does the expansion of gang activities. For the period of October 1, 2013 thru September 30, 2014, the Carrollton Police Department recorded 30 offenses of gang activity. These incidents included reports of graffiti, criminal mischief, and weapons-related arrests.

Gang violence is not confined to the oldest neighborhoods of Carrollton. Incidents have also occurred at various points along the Josey Lane corridor, north of the President George Bush Turnpike. The map below shows the level of gang activities for PY 2013 recorded by the Carrollton Police Department.

The Police Department operates a gang unit to counteract and control the activities of gangs. Proactive approaches to mentoring and team sports programs have targeted at-risk youth to realize early intervention in this highly impressionable segment of the City's population. The City will continue to identify strategies and resources for this at-risk population.



Specific HOPWA Objectives

The City of Carrollton does not currently participate in the HOPWA program. However, the City supports ongoing efforts of regional organizations to address the needs of people living with AIDS.

OTHER ACTIVITIES

During Program Year (PY) 2013, the City of Carrollton funded nine (9) social service agencies to address local objectives and strategies identified in the 2009-2014 Consolidated Plan. These activities were funded from the General Fund in an amount of \$396,820. All of the agencies identified below predominantly serve persons of low-to-moderate income.

Organization	Type of Service	Persons Assisted	Amount Funded
Bea's Kids	Youth Services	84	\$5,000
CASA of Denton County	Youth Services	30	\$2,500
Children's Advocacy of Denton County	Youth Services	120	\$25,000
Christian Community Action	Homeless and Crisis Services & Medical Services	925	\$3,320
The Family Place	Family Services	884	\$5,000
Keep Carrollton Beautiful	Neighborhood Beautification	(Not tallied)	\$4,000
Launchability	Family Services	74	\$5,000
Metrocrest Community Clinic	Medical Services	868	\$12,000
Metrocrest Services	Homeless and Crisis Services & Elderly Services	13,599	\$270,000
Metrocrest Services – one time funding	Homeless and Crisis Services & Elderly Services		\$65,000
Total		16,584	\$396,820

A subcommittee of the City Council considers the award of social service contracts annually. The City of Carrollton is proud of its continued partnership with the above-identified agencies/organizations. A brief outline of the specific services and activities offered by each of the

agencies listed above is included in Appendix C.

The following two sections illustrate the total number and demographic characteristics of individuals served by the agencies that received funding from the City of Carrollton in PY 2013. Cumulatively, these agencies served 16,584 individuals in Carrollton. Of the individuals, 1,457 were elderly, 263 were disabled and 4,857 were identified as female head of household. The numbers and types of specific services provided over the last year have not been presented in this document due to the overwhelming number of social services provided by these agencies. If more detail is needed, please contact the City's Community Services Office.

Individuals Assisted by Race / Ethnicity

Number of Individuals Assisted by Agency and Race / Ethnicity									
	Bea's Kids	Casa of Denton County	Children's Advocacy Center	Christian Community Action	The Family Place	Launch-ability	Metrocrest Family Medical	Metrocrest Services	Total
American Indian or Alaska Native	0	0	0	2	0	0	0	36	38
Asian	0	0	0	59	36	15	94	240	444
Black or African American	0	12	19	302	209	6	47	3,142	3,737
Native Hawaiian or Other Pacific Islander	0	0	0	0	0	0	0	15	15
White	84	18	99	561	600	51	727	9,570	11,710
American Indian or Alaska Native and White	0	0	0	0	0	0	0	3	3
Asian and White	0	0	0	0	1	0	0	7	8
Black or African American and White	0	0	2	0	0	2	0	54	58
American Indian or Alaska Native and Black or African American	0	0	0	0	0	0	0	0	0
Others reporting more than one race	0	0	0	1	38	0	0	532	571
Unknown Race	0	0	0	0	0	0	0	0	0
Total	84	30	120	925	884	74	868	13,599	16,584
Hispanic or Latino	84	8	42	363	420	33	665	4,863	6,478

Note: This table shows the distribution of social service recipient Race / Ethnicity reported during PY 2013.

Individuals Assisted by Income Level

The income levels of the individuals served by the social service agencies funded by the City of Carrollton in PY 2013 are grouped into categories based on how they compare to the median family income (MFI) for families of their size.

Number of Individuals Served by Agency and Income Level						
	Other	Low	Very Low	Extremely Low	Income Unknown	Total Served
	(>80% MFI)	(50-80% MFI)	(30-50% MFI)	(>30% MFI)		
Bea's Kids	3	2	1	78		84
Casa of Denton County					30	30
Children's Advocacy Center for Denton County	22	18	18	62	0	120
Christian Community Action	14	90	187	634		925
The Family Place	95	440			263	884
Launchability	27	10	14	23		74
Metrocrest Family Medical Clinic	4	93	338	433		868
Metrocrest Social Services	207	593	3,709	9,090		13,599
Total	372	1246	4,267	10,320	293	16,584

Note: This table shows the number of program recipients by agency and Median Family Income reported during PY 2013.

Annual Agency Performance

The table below illustrates the overall change in the number of individuals served by each agency for PY 2012 and PY 2013.

Annual Agency Performance			
Organization	# of Persons Assisted in PY 2012	# of Persons Assisted in PY 2013	Percent Change
Bea's Kids	67	84	25%
Casa of Denton County	37	30	-19%
Children's Advocacy Center for Denton County	282	120	-57%
Christian Community Action	1,214	925	-24%
The Family Place	357	884	148%
Launchability	117	74	-37%
Metrocrest Family Medical Clinic	840	868	3%
Metrocrest Services	12,860	13,599	6%
Senior Adult Services	557	0	NA
Total	16,331	16,584	2%

Note: This table shows the number of program recipients as reported by each agency for PY 2012 and PY 2013. The percentages as noted represent the amount of change over the total number of recipients served for the respective year by each agency.

PROGRAM EVALUATION

Evaluation of Activities Involving Acquisition, Rehabilitation or Demolition of Occupied Real Properties

The City of Carrollton does not currently have a formal housing acquisition, rehabilitation and/or demolition program. However, in PY 2006, the City implemented a minor home maintenance assistance program. This program provides limited home repair assistance for income qualified residents. For economic development purposes the city has acquired two blighted multi-family properties in PY2011-PY2012. IN PY 2013 one was demolished and demolition is pending on the second.

Multi-Family Housing Inspection Program - In 1996 the City developed and implemented a multi-family housing inspection program. This program requires all property owners and companies that rent or lease single-family homes or duplexes in the City of Carrollton to register those properties and to have them inspected. It is designed to help support the long term viability of the City's multi-family housing stock. The objective of this program is to ensure that tenants and landlords of multi-family residential rental properties are involved in maintaining a sustainable community and that safe housing is available in all neighborhoods in Carrollton thus providing for long-term viability of the City. The Multi-Family Housing Program is an effective way of ensuring that our rental properties are safe and sanitary.

The objective of this program is to improve the overall condition of rental properties and to provide decent and affordable housing without being blight on surrounding homes, thus helping enhance property values within the affected neighborhoods. During PY 2013, a total of 1,892 multi-family units and 81 apartment communities were inspected.

Single Family Rental Inspection Program - In addition, in February 2006 the City developed and implemented a single-family rental housing inspection program. This ordinance requires all property owners and companies that rent or lease single-family homes or duplexes in the City of Carrollton to register those properties with the City and to have them inspected by the City. This program is designed to help support the long term viability of the City's single-family housing stock. The objective of this program is to ensure that tenants and landlords of residential rental properties are involved in maintaining a sustainable community and that safe housing is available in all neighborhoods in Carrollton thus providing for long-term viability of the City. The Single-Family Rental Inspection Program is an effective way of ensuring that our rental properties are safe and sanitary.

The objective of this program is to improve the overall condition of rental properties and to provide decent and affordable housing without being blight on surrounding homes, thus helping enhance property values within the affected neighborhoods. During PY 2013, a total of 894 single-family houses were inspected.

Apartment Crime Reduction Program (ACR) - In June 2011 the Carrollton City Council passed an ordinance to address apartment communities with disproportionate amounts of crime on their properties. A crime index, which is comprised of arrests and criminal offenses occurring on the property, is calculated during a six month period. Apartment complexes that exceed the average crime index by more than 50% are required to participate in the Mandatory Apartment Crime Reduction Program. This program requires certain standards for locks, doors, fencing, landscaping, lighting, key control and locked common areas. It also requires background checks for employees and a lease addendum for new leases. The manager or owner must also attend Crime Prevention training or crime watch meetings as required by the ordinance. The ordinance also requires all apartments in Carrollton to post a sign stating whether they are compliant with the Apartment Crime Reduction Program both outside and inside the leasing office. The signs must be visible to anyone entering the office.

There is a \$500 registration fee for being placed in the program and violations of the ordinance are handled by the municipal court with fines of up to \$500 or up to \$2,000 in cases involving public health or zoning ordinances. All apartment managers in Carrollton are notified monthly of arrests and criminal offenses that happen on their property so they can proactively address these problems.

The ACR was rewritten by council for 2014 in the hopes it would be a more effective and easier to enforce. Some of the key changes were adjusting the reporting period from six months to one year, allowing self-reported crimes (by manager) to drop off thus not counting against the complex, changed the definition of an apartment complex to say "an apartment complex is anything with twelve or more units" (old was eight units) and changed how the ACR was calculated.

For 2014 there were five complexes placed in the ACR for exceeding the crime threshold of 19.34; based on the city's overall crime rate (new). Of the five placed in the program, one was dropped after appealing to the Property Standards Board. All four remaining were cooperative during inspections and pledged to try and reduce their ACR number. An interesting result of the ACR and these four complexes is they all were sold to new owners at the end of last year or the beginning of

this year. This resulted in new owners at all complexes. All four new owners have made significant investments in these properties which should also impact crime in their complexes.

The landlords, tenants and the community will benefit from the above three programs by:

- Documentation of the conditions of the rental properties
- Educating about rights and responsibilities of owners and tenants
- Ensuring that tenants are provided with safe and sanitary housing
- Promoting healthy homes that can protect children and seniors
- Identifying dangerous structures and eliminate the hazards
- Identifying illegal activity inside the units
- Maintaining sustainability in an aging community

Evaluation of Limited Clientele Activities

To date, the City in partnership with the local social service network of agencies has made great strides in positively impacting the needs of these populations. Ongoing endeavors continue to enhance programming in social service coordination, securing additional resources, public awareness and community support. In PY 2013, the City also funded several agencies that serve a limited clientele with general fund resources of \$396,820. Please see the "OTHER ACTIVITIES" section of this report for the specific names of the agencies, types of services, amounts of funding, and the number of persons assisted.

Evaluation of Housing Rehabilitation Activities

The City of Carrollton does not currently have a major housing rehabilitation program. However, in PY 2006, the City implemented a minor home maintenance assistance program. This program provides limited home repair assistance for income qualified homeowners. In addition, the City has developed and implemented a single-family rental housing inspection program. This program is designed to help support the long term viability of the City's single-family housing stock.

In PY 2013, the City also provided General Fund resources to Metrocrest Services, a major elderly service provider. A portion of these funds was used for minor home repairs encountered by elderly residents. This fiscal year, Senior Adult Services, conducted 119 home repair services. With the growing senior population in Carrollton we expect this service to continue to grow and will evaluate the need on an on-going basis. These services range from low-cost adoptions like grab bars or smoke alarms to larger projects like fence reconstruction.

Evaluation of Non-Housing Programs, Projects and Activities

None at this time.

Evaluation of the Leveraging of Resources

In November 1997, the City Council endorsed the creation of the Carrollton Neighborhood

Partnership. To date, staff has developed an aggressive work plan that has evolved as the Neighborhood Partnership reaches varying levels of implementation. The leveraging of resources is a critical part of the reinvestment program.

The mission of the Neighborhood Partnership, as endorsed by the City Council, is to establish investment and reinvestment incentives to:

- Create neighborhood revitalization initiatives to arrest deterioration and decline of aging residential areas. Some examples include the infrastructure projects completed through:
 - N.O.T.I.C.E. – funded with CDBG and general fund dollars
 - NEMGP – funded with general fund dollars
 - Minor Home Repair Program – funded with CDBG dollars

Evaluation of Performance in Meeting Specific Objectives in the 2009-2014 Consolidated Plan and Identification of Any Changes to the Program as a Result of the Evaluation

In this section, the City will evaluate the effectiveness of its performance during PY 2013 in the achievement of its overall goals and priorities as identified in the 2009-2014 Consolidated Plan.

As evidenced in this report, the City has made significant progress in the implementation of the 2009-2014 Consolidated Plan. In fact, given that the City receives a relatively small CDBG entitlement, the City has, to date, accomplished significant community development results.

In PY 2013, the City identified four (4) projects for CDBG funding. The projects are as follows:

- Grant Administration and Planning, \$82,525; with an additional \$25,000 for the Consolidated Plan funded by employee vacancy cost savings.
- Reconstruction of Streets and Sidewalks, \$557,199 – Hill 'n Dale
- Enhanced Code Enforcement in CDBG Target Areas, \$59,975 - This project is ongoing.
- Minor Home Repair Program, \$30,000; with an additional \$10,000 in employee vacancy cost savings - This project is in progress

Three of the projects are currently in progress or ongoing; Hill 'N' Dale began construction during the winter of 2013. It is also important to reiterate that the City has chosen to focus the use of CDBG resources for major infrastructure and public facility projects. It is believed that these projects represent the best overall value for the community.

General fund resources have been allocated for other projects, activities and programs, such as neighborhood enhancement matching grants, economic reinvestment, social services, non-CDBG eligible infrastructure projects, neighborhood revitalization, etc. Leveraging these other resources has helped to ensure that the low-to-moderate income population in Carrollton continues to receive 100% of the benefit of CDBG expenditures.

The City of Carrollton is exceeding expectations on the timeliness of expenditures and there are no disbursements that differ substantially from line of credit disbursements. All major goals are on target and the City anticipates that all goals will be fully realized and, in many cases, results will exceed expectations.

There have been no major changes to the program objectives or strategies as stated in the 2009-2014 Consolidated Plan and the City continues to work toward full implementation of the document. As the capacity of the City grows to implement and utilize CDBG resources, so will the overall impact of the resources in the neediest areas of the community.

Evaluation of Actions and Efforts in Relation to Certification

This section of the PY 2013 CAPER assesses the City's efforts in carrying out the planned actions described in the plan as part of the City's certification that it will follow an adopted and HUD-approved Consolidated Plan. The items below are outlined to highlight that the City of Carrollton has endeavored to implement all planned actions and strategies. In accordance with the 2009-2014 Consolidated Plan, the City of Carrollton has:

- Followed an adopted and HUD-approved Citizen Participation Plan;
- Pursued all resources as identified in the 2009-2014 Consolidated Plan;
- Implemented all activities, programs and projects in accordance with all applicable local, State and Federal laws;
- Followed an adopted and HUD-approved Residential Anti-Displacement Plan;
- Provided requested certifications of consistency for HUD programs fairly and impartially; and
- Not hindered implementation of the 2009-2014 Consolidated Plan by action or willful inaction.

In the 2009-2014 Consolidated Plan, the City identified the resources that could be pursued during the period covered by the plan. To date, every effort has been engaged to secure all non-housing resources available to the community. The potential housing resources as identified in the 2009-2014 Consolidated Plan and the City's endeavors to pursue those funds is ongoing.

Unliquidated Obligations and/or Funds Awaiting Project Identification

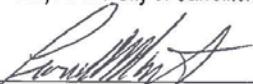
None at this time.

Performance Measurement System

The City of Carrollton currently has a performance measurement process and program in place. During the upcoming program year, the City will continue to work to more fully integrate that overall process into the update of the City's planning and operational documents.

CERTIFICATION

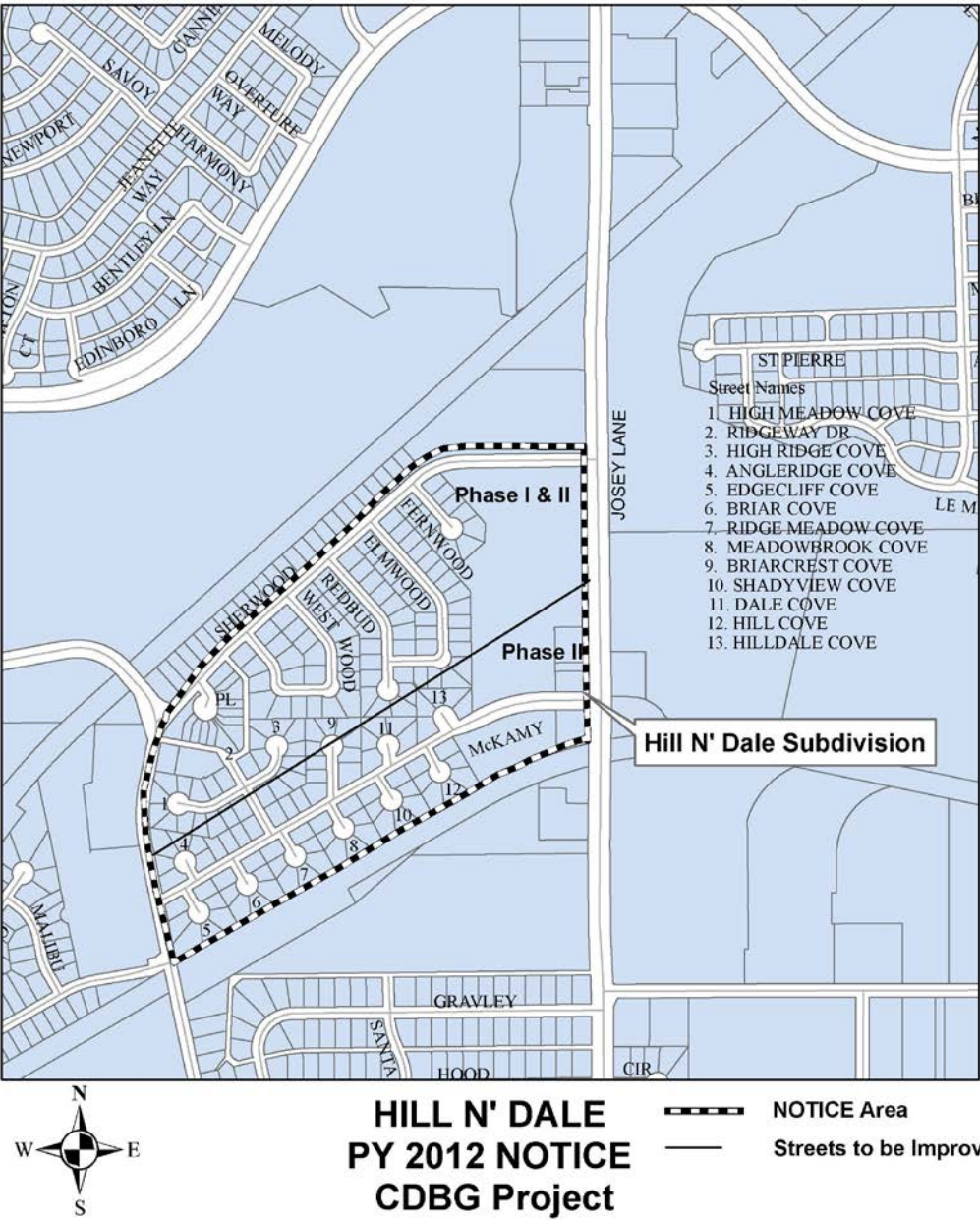
As Chief Executive Officer (CEO) of the City of Carrollton, I certify that the information identified and contained in the Program Year 2013 Consolidated Annual Performance and Evaluation Report (CAPER) for the City of Carrollton is accurate to the best of my knowledge.



Leonard Martin
City Manager

12-18-14
Date

PY 2013 N.O.T.I.C.E Project Hill 'n Dale Phase 1 & 2



Financial Summary Attachment

Financial Summary Attachment

A. Program Income Received

B. Prior Period Adjustments

\$0

C. Loans and Other Receivables

None

D. LOCCS Reconciliation

Unexpended Balance of CDBG funds

\$ 269,708.82

LOC Balance

\$ 599,080.20

Cash on Hand:

Grantee Program Account

\$

Subrecipients Program Accounts

\$ -

Revolving Fund Cash Balances

\$ -

Section 108 Cash Balances

Cash on Hand
Total

\$

Grantee CDBG Program Liabilities (include
any reimbursements due from program funds)

\$ 329,371.23

Subrecipient CDBG Program Liabilities (include
any reimbursements due from program funds)

\$

Liabilities Total

\$ 329,371.23

Balance (provide an explanation if an unreconciled difference exists)

\$ 0.15

Explanation (if
applicable):

E. Unprogrammed Funds Calculation

Amount of funds available during the
reporting period

\$1,511,181.25

Income expected but not yet realized**

\$ -

Subtotal

\$1,511,181.25

Less total budgeted amount

\$1,273,900.67

Unprogrammed Balance

\$ 237,280.58

Justification of Adjustments

**City of Carrollton, Texas
CDBG Financial Summary
Justification of Adjustments
Program Year Covered: October 1, 2013 – September 30, 2014**

Line 6:

Funding returned from HUD monitoring	\$3035.34
	<u>\$3035.34</u>

PR 26



Office of Community Planning and Development
U.S. Department of Housing and Urban Development
Integrated Disbursement and Information System
PR26 - CDBG Financial Summary Report
Program Year 2013
CARROLLTON, TX

DATE: 12-02-14
TIME: 11:09
PAGE: 1

PART I: SUMMARY OF CDBG RESOURCES

01 UNEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR	760,446.91
02 ENTITLEMENT GRANT	747,699.00
03 SURPLUS URBAN RENEWAL	0.00
04 SECTION 108 GUARANTEED LOAN FUNDS	0.00
05 CURRENT YEAR PROGRAM INCOME	0.00
05a CURRENT YEAR SECTION 108 PROGRAM INCOME (FOR SI TYPE)	0.00
06 RETURNS	3,035.34
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE	0.00
08 TOTAL AVAILABLE (SUM, LINES 01-07)	1,511,181.25

PART II: SUMMARY OF CDBG EXPENDITURES

09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION	1,171,997.15
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT	0.00
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)	1,171,997.15
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	69,475.28
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS	0.00
14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES	0.00
15 TOTAL EXPENDITURES (SUM, LINES 11-14)	1,241,472.43
16 UNEXPENDED BALANCE (LINE 08 - LINE 15)	269,708.82

PART III: LOWMOD BENEFIT THIS REPORTING PERIOD

17 EXPENDED FOR LOW/MOD HOUSING IN SPECIAL AREAS	0.00
18 EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING	0.00
19 DISBURSED FOR OTHER LOW/MOD ACTIVITIES	1,171,997.15
20 ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT	0.00
21 TOTAL LOW/MOD CREDIT (SUM, LINES 17-20)	1,171,997.15
22 PERCENT LOW/MOD CREDIT (LINE 21/LINE 11)	100.00%

LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS

23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION	PY: PY: PY:
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION	0.00
25 CUMULATIVE EXPENDITURES BENEFITING LOW/MOD PERSONS	0.00
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)	0.00%

PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS

27 DISBURSED IN IDIS FOR PUBLIC SERVICES	5,534.50
28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
29 PS UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
30 ADJUSTMENT TO COMPUTE TOTAL PS OBLIGATIONS	0.00
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 29 + LINE 30)	5,534.50
32 ENTITLEMENT GRANT	747,699.00
33 PRIOR YEAR PROGRAM INCOME	0.00
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP	0.00
35 TOTAL SUBJECT TO PS CAP (SUM, LINES 32-34)	747,699.00
36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE 31/LINE 35)	0.74%

PART V: PLANNING AND ADMINISTRATION (PA) CAP

37 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	69,475.28
38 PA UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
39 PA UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	50,000.00
40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS	0.00
41 TOTAL PA OBLIGATIONS (LINE 37 + LINE 38 - LINE 39 + LINE 40)	19,475.28
42 ENTITLEMENT GRANT	747,699.00
43 CURRENT YEAR PROGRAM INCOME	0.00
44 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP	0.00
45 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44)	747,699.00
46 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45)	2.60%



Office of Community Planning and Development
U.S. Department of Housing and Urban Development
Integrated Disbursement and Information System
PR26 - CDBG Financial Summary Report
Program Year 2013
CARROLLTON, TX

DATE: 12-02-14
TIME: 11:09
PAGE: 2

LINE 17 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 17

Report returned no data.

LINE 18 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 18

Report returned no data.

LINE 19 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 19

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2011	5	66	5646630	Code Violation Repair Fund: Public Service	05	LMC	\$1,000.00
2011	5	66	5657920	Code Violation Repair Fund: Public Service	05	LMC	\$4,534.50
2012	2	46	5646630	Minor Home Repair Program	14A	LMH	\$22,425.00
2012	2	46	5690709	Minor Home Repair Program	14A	LMH	\$1,295.00
2012	2	46	5723083	Minor Home Repair Program	14A	LMH	\$540.00
2012	3	47	5641490	Hill N Dale - NOTICE 2012	03K	LMA	\$369,622.57
2012	3	47	5646630	Hill N Dale - NOTICE 2012	03K	LMA	\$135,359.83
2013	2	56	5646630	Minor Home Repair	14A	LMH	\$4,733.00
2013	2	56	5657920	Minor Home Repair	14A	LMH	\$2,202.90
2013	2	56	5690709	Minor Home Repair	14A	LMH	\$900.00
2013	2	56	5702683	Minor Home Repair	14A	LMH	\$3,200.00
2013	2	56	5711338	Minor Home Repair	14A	LMH	\$3,800.00
2013	2	56	5723083	Minor Home Repair	14A	LMH	\$3,895.00
2013	2	56	5731801	Minor Home Repair	14A	LMH	\$3,000.00
2013	2	56	5748883	Minor Home Repair	14A	LMH	\$12,615.00
2013	3	58	5702683	Hill 'n Dale Phase 2	03K	LMA	\$744.16
2013	3	58	5711338	Hill 'n Dale Phase 2	03K	LMA	\$57,593.05
2013	3	58	5723083	Hill 'n Dale Phase 2	03K	LMA	\$108,403.20
2013	3	58	5731843	Hill 'n Dale Phase 2	03K	LMA	\$110,598.30
2013	3	58	5748883	Hill 'n Dale Phase 2	03K	LMA	\$269,311.05
2013	4	57	5641490	Code Enforcement Salary	15	LMA	\$8,092.06
2013	4	57	5646630	Code Enforcement Salary	15	LMA	\$4,105.60
2013	4	57	5657920	Code Enforcement Salary	15	LMA	\$6,331.55
2013	4	57	5686262	Code Enforcement Salary	15	LMA	\$8,337.61
2013	4	57	5690709	Code Enforcement Salary	15	LMA	\$4,611.77
2013	4	57	5702683	Code Enforcement Salary	15	LMA	\$3,137.94
2013	4	57	5711338	Code Enforcement Salary	15	LMA	\$4,521.07
2013	4	57	5723083	Code Enforcement Salary	15	LMA	\$4,447.21
2013	4	57	5731801	Code Enforcement Salary	15	LMA	\$6,666.13
2013	4	57	5748883	Code Enforcement Salary	15	LMA	\$5,973.65
Total							\$1,171,997.15

LINE 27 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 27

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2011	5	66	5646630	Code Violation Repair Fund: Public Service	05	LMC	\$1,000.00
2011	5	66	5657920	Code Violation Repair Fund: Public Service	05	LMC	\$4,534.50
Total							\$5,534.50

LINE 37 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 37

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2012	1	52	5711338	Consolidated Plan - 2012	20		\$13,664.96
2012	1	52	5748883	Consolidated Plan - 2012	20		\$3,878.35
2013	1	54	5641490	Grants and Admin Program Salaries	21A		\$7,412.92



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Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2013	1	54	5646630	Grants and Admin Program Salaries	21A		\$2,358.65
2013	1	54	5657920	Grants and Admin Program Salaries	21A		\$4,567.22
2013	1	54	5748883	Grants and Admin Program Salaries	21A		\$37,593.18
Total							\$69,475.28

CDBG Accounts Ledger PY 2013 City of Carrollton

Program Year	Program/Project	HUD ID#	Budgeted Amount (Project Start)	Beginning Balance 10/01/2013	New Year Allotment	Budget Transfers/ Adjustments PY 2013	Total Expenditures PY 2013	Ending Balance 09/30/2014	Acct #
1994	Converted CDBG Activities	2	\$ -	\$ -		\$ 3,035.34	\$ -	\$ 3,035.34	
1999	Grant Administration & Planning	6	\$ 116,000.00	\$ -				\$ -	0013
1999	Renovation of Old City Hall	7	\$ 500,000.00	\$ -				\$ -	0015
1999	Fair Housing Study	8	\$ 25,000.00	\$ -				\$ -	0014
2000	Renovation of Old City Hall	7	\$ 359,000.00	\$ -				\$ -	0015
2000	Grant Administration & Planning	6	\$ 135,308.00	\$ -				\$ -	0013
2000	Sidewalk Reconstruction	11	\$ 209,814.58	\$ -				\$ -	01G
2001	Renovation of Old City Hall	7	\$ 775,245.00	\$ -				\$ -	0015
2001	Grant Administration & Planning	6	\$ 75,194.00	\$ -				\$ -	0013
2002	Renovation of Old City Hall	7	\$ 674,870.42	\$ -				\$ -	0015
2002	Grant Administration & Planning	6	\$ 112,045.00	\$ -				\$ -	0013
2003	Grant Administration & Planning	6	\$ 106,837.58	\$ -				\$ -	0013
2003	MP - Streets & Sidewalks - Ph 1	12	\$ 898,997.00	\$ -				\$ -	100860299
2004	Grant Administration & Planning	6	\$ 107,073.00	\$ -				\$ -	0013
2004	MP - Streets & Sidewalks - Ph 2	12	\$ 922,655.00	\$ -				\$ -	100870299
2005	Grant Administration & Planning	6	\$ 138,980.00	\$ -				\$ -	100850299
2005	Carrollton Highlands	2	\$ 749,566.00	\$ -				\$ -	103740299
2005	People Helping People	3	\$ 40,000.00	\$ -				\$ -	103720299
2005	Enhanced Code Enforcement	4	\$ 51,842.00	\$ -				\$ -	104110299
2006	Grant Administration & Planning	18	\$ 136,327.00	\$ -				\$ -	1000850299
2006	Francis Perry Estates	19	\$ 685,177.00	\$ -				\$ -	106650299
2006	People Helping People	16	\$ 15,000.00	\$ -				\$ -	103720299
2006	Enhanced Code Enforcement	17	\$ 91,842.00	\$ -				\$ -	104110299
2006	Analysis of Impediments*	24	\$ 19,500.00	\$ -				\$ -	108070299
2007	Grant Administration & Planning	20	\$ 77,251.59	\$ -				\$ -	100850299
2007	Francis Perry Estates PH II	21	\$ 739,299.50	\$ -				\$ -	107780299
2007	People Helping People	22	\$ 15,000.00	\$ -				\$ -	103720299
2007	Enhanced Code Enforcement	23	\$ 54,156.00	\$ -				\$ -	104110299
2008	Grant Administration & Planning	25	\$ 82,525.00	\$ -				\$ -	100850299
2008	Park Place Phase I	26	\$ 701,539.00	\$ -				\$ -	1083802499
2008	People Helping People	27	\$ 15,000.00	\$ -				\$ -	103720299
2008	Enhanced Code Enforcement	28	\$ 59,975.00	\$ -				\$ -	104110299
2008	Consolidated Plan 2009-2014	29	\$ 30,990.00	\$ -				\$ -	108850299
2009	Grant Administration & Planning	36	\$ 82,477.00	\$ -				\$ -	100850299
2009	Park Place Year II	31	\$ 697,572.00	\$ -				\$ -	109380299
2009	Minor Home Repair Program	32	\$ 30,000.00	\$ -				\$ -	103720299
2009	Enhanced Code Enforcement	33	\$ 59,975.00	\$ -				\$ -	104110299
2010	Grant Administration & Planning	37	\$ 76,168.20	\$ -				\$ -	100850299
2010	Park Place Year III	38	\$ 747,269.62	\$ -				\$ -	110550299
2010	Minor Home Repair Program	39	\$ 30,000.00	\$ -				\$ -	103720299
2010	Enhanced Code Enforcement	40	\$ 59,975.00	\$ -				\$ -	104110299
2011	Grant Administration & Planning	41	\$ 82,525.00	\$ -				\$ -	100850299
2011	Minor Home Repair Program	42	\$ 30,000.00	\$ -		\$ 18,738.95	\$ 18,738.95	\$ -	103720299
2011	Enhanced Code Enforcement	43	\$ 59,975.00	\$ -				\$ -	104110299
2011	Hill 'N' Dale	44	\$ 582,629.02	\$ -				\$ -	110560299
2011	Code Violation	66	\$ -	\$ -		\$ 5,534.50	\$ 5,534.50	\$ -	103720299
2012	Grant Administration & Planning	45	\$ 82,525.00	\$ -				\$ -	100850299
2012	Minor Home Repair Program	46	\$ 30,000.00	\$ 23,425.00		\$ 835.00	\$ 24,260.00	\$ -	103720299
2012	Hill 'N' Dale	47	\$ 587,982.00	\$ 504,982.40			\$ 504,982.40	\$ -	111670299
2012	Enhanced Code Enforcement	49	\$ 59,975.00	\$ -				\$ -	104110299
2012	Consolidated Plan 2014-2019	52	\$ 60,000.00	\$ 25,000.00		\$ (7,456.68)	\$ 17,543.31	\$ -	114140299
2012	Housing Impediments Survey	53	\$ 20,000.00	\$ 25,000.00		\$ (25,000.00)	\$ -	\$ -	114150299
2013	Grant Administration & Planning	54	\$ 82,525.00	\$ -	\$ 82,525.00	\$ (20,593.03)	\$ 61,931.97	\$ -	100850299
2013	Minor Home Repair Program	56	\$ 30,000.00	\$ -	\$ 30,000.00	\$ 15,000.00	\$ 34,345.90	\$ 10,654.10	103720299
2013	Hill 'N' Dale	58	\$ 575,199.00	\$ -	\$ 575,199.00	\$ (28,549.24)	\$ 546,649.76	\$ -	113980299
2013	Enhanced Code Enforcement	57	\$ 59,975.00	\$ -	\$ 59,975.00	\$ (3,750.41)	\$ 56,224.59	\$ -	104110299
	Unprogrammed			\$ 182,039.66		\$ 55,240.92		\$ 237,280.58	
Totals				\$ 760,447.06	\$ 747,699.00	\$ 3,035.34	\$ 1,241,472.43	\$ 269,708.97	

PR03 IDIS ACTIVITY SUMMARY



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PGM Year: 2009
Project: 0001 - Grant Administration and Planning
IDIS Activity: 36 - Grant Administration and Planning

Status: Completed 11/14/2013 12:00:00 AM
Location: ,

Objective:
Outcome:
Matrix Code: General Program Administration (21A) **National Objective:**

Initial Funding Date: 11/02/2009

Description:

ACTIVITY PARTIALLY FUNDS TWO STAFF POSITIONS, INCLUDING PARTIAL SALARIES AND OPERATING EXPENSES.
BOTH POSITIONS ARE FILLED AND EMPLOYEES ARE WORKING TO IMPLEMENT CITY'S ADOPTED CONSOLIDATED PLAN.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$44,849.63	\$0.00	\$44,849.63
		PI	\$34,206.70	\$0.00	\$34,206.70
Total			\$79,056.33	\$0.00	\$79,056.33

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0
Female-headed Households:					0			

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Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2010
Project: 0003 - Minor Home Repair Program
IDIS Activity: 39 - Minor Home Repair Program
Status: Completed 11/13/2014 12:00:00 AM
Location: 2857 Kings Gate Dr Carrollton, TX 75006-2226

Objective: Provide decent affordable housing
Outcome: Sustainability
Matrix Code: Rehab; Single-Unit Residential (14A) **National Objective:** LMH

Initial Funding Date: 10/26/2010

Description:

Minor Home Repair Program for low-moderate income persons (income qualified)residing in the City of Carrollton.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$23,739.95	\$0.00	\$23,739.95
Total			\$23,739.95	\$0.00	\$23,739.95

Proposed Accomplishments

Housing Units : 12

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	11	5	0	0	11	5	0	0
Black/African American:	1	0	0	0	1	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	12	5	0	0	12	5	0	0
Female-headed Households:	3		0		3			

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Income Category:

	Owner	Renter	Total	Person
Extremely Low	4	0	4	0
Low Mod	3	0	3	0
Moderate	5	0	5	0
Non Low Moderate	0	0	0	0
Total	12	0	12	0
Percent Low/Mod	100.0%		100.0%	

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2010	In PY 2010, MHRP assisted 12 qualified low-moderate income homeowners with their Minor Home Repair needs. Eleven units were initiated and completed. One unit was initiated and completed after September 30, 2011.	



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PGM Year: 2011
Project: 0003 - Enhanced Code Enforcement
IDIS Activity: 42 - Minor Home Repair Program
Status: Open
Location: 2025 Stein Way Carrollton, TX 75007-2214

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Rehab; Single-Unit Residential (14A) **National Objective:** LMH

Initial Funding Date: 01/10/2012

Description:

Minor Home Repair Program for low-moderate income persons (income qualified) residing in the City of Carrollton.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$24,238.95	\$0.00	\$5,500.00
Total			\$24,238.95	\$0.00	\$5,500.00

Proposed Accomplishments

Housing Units : 1

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	1	0	0	0	1	0	0	0
Black/African American:	0	0	0	0	0	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	1	0	0	0	1	0	0	0
Female-headed Households:	0		0		0			

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Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	0
Low Mod	1	0	1	0
Moderate	0	0	0	0
Non Low Moderate	0	0	0	0
Total	1	0	1	0
Percent Low/Mod	100.0%		100.0%	

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2011	In PY 2011, MHRP assisted 1 qualified low-moderate income homeowner with their Minor Home Repair needs. One unit was initiated and completed.	



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PGM Year: 2011

Project: 0004 - Hill 'N Dale Ph I

IDIS Activity: 44 - Hill 'N Dale Ph I

Status: Completed 2/7/2014 12:00:00 AM

Location: 1711 Sherwood Ln Carrollton, TX 75006-4253

Objective: Create suitable living environments

Outcome: Sustainability

Matrix Code: Street Improvements (03K)

National Objective: LMA

Initial Funding Date: 09/13/2012

Description:

Hill 'N Dale Infrastructure is a multi-phase project located in a 2000 CDBG Target Area.

The first phase of this project is expected to commence in Fall 2012.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$576,308.00	\$0.00	\$576,308.00
Total			\$576,308.00	\$0.00	\$576,308.00

Proposed Accomplishments

People (General) : 1,320

Total Population in Service Area: 1,129

Census Tract Percent Low / Mod: 44.00

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2011	Reconstruction of sidewalk, sanitary sewer and streets in Hill 'n Dale Neighborhood for the 1800 Blocks of Elmwood, Fernwood, Redbud, Sherwood Place and Westwood Cr. Approximately 5,900 LF of sanitary sewer lines, 2,380 LF of water lines and 4,500 LF of sidewalk was replaced. In PY 2011 \$583,629 of CDBG funds was used for this project which totaled \$1.4 million dollars. Project complete in June of 2014.	



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PGM Year: 2012
Project: 0001 - Grant Administration and Planning
IDIS Activity: 45 - Grant Administration and Planning

Status: Completed 11/14/2013 12:00:00 AM
Location: ,

Objective:
Outcome:
Matrix Code: General Program Administration (21A) **National Objective:**

Initial Funding Date: 09/19/2012

Description:

This activity will partially fund two positions to implement the City's Five Year Consolidated Plan.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$45,886.79	\$0.00	\$45,886.79
Total			\$45,886.79	\$0.00	\$45,886.79

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0
Female-headed Households:					0			

Income Category:



Owner Renter Total Person

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Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2012
Project: 0002 - Minor Home Repair Program
IDIS Activity: 46 - Minor Home Repair Program

Status: Open
Location: 2666 Via Blanca Carrollton, TX 75006-4654

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Rehab; Single-Unit Residential (14A)
National Objective: LMH

Initial Funding Date: 09/21/2012

Description:

Minor Home Repair Program for Low-moderate income persons (income qualified) residing in the City of Carrollton.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$46,835.00	\$24,260.00	\$34,812.00
Total			\$46,835.00	\$24,260.00	\$34,812.00

Proposed Accomplishments

Housing Units : 11

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	9	1	0	0	9	1	0	0
Black/African American:	2	0	0	0	2	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	11	1	0	0	11	1	0	0
Female-headed Households:	9		0		9			

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Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	0
Low Mod	5	0	5	0
Moderate	6	0	6	0
Non Low Moderate	0	0	0	0
Total	11	0	11	0
Percent Low/Mod	100.0%		100.0%	

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2012	In PY 2012, MHRP assisted 14 qualified low-moderate income homeowners with their Minor Home Repair needs. Fourteen units were initiated and completed. Six units were completed after September 30, 2013.	



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PGM Year: 2012
Project: 0003 - NOTICE (2012)
IDIS Activity: 47 - Hill N Dale - NOTICE 2012

Status: Completed 7/1/2014 12:00:00 AM
Location: 1711 Sherwood Ln Carrollton, TX 75006-4253

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Street Improvements (03K) **National Objective:** LMA

Initial Funding Date: 07/22/2013

Description:

Hill 'N Dale Infrastructure is a multi-phase project located in a 2000 CDBG Target Area.
The first phase of this project began in the spring of 2013.
Funding from Phase I and Phase II of Hill 'n Dale NOTICE will be coming out of PY 2011, PY 2012 and PY 2013.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$839,325.00	\$504,982.40	\$839,325.00
Total			\$839,325.00	\$504,982.40	\$839,325.00

Proposed Accomplishments

People (General) : 1,320
Total Population in Service Area: 1,129
Census Tract Percent Low / Mod: 44.00

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2012	Reconstruction of sidewalk, sanitary sewer and streets in Hill 'n Dale Neighborhood for the 1800 Blocks of Elmwood, Fernwood, Redbud, Sherwood Place and Westwood Cr. Approximately 5,900 LF of sanitary sewer lines, 2,380 LF of water lines and 4,500 LF of sidewalk was replaced. In PY 2011 \$587,282 and \$252,043 in returned Gravely funding of CDBG funds was used for this project which totaled \$1.4 million dollars. Completed June 2014.	



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PGM Year: 2012
Project: 0004 - Enhanced Code Enforcement (2012)
IDIS Activity: 49 - Enhanced Code Enforcement
Status: Completed 11/14/2013 12:00:00 AM
Location: 1945 E Jackson Rd Carrollton, TX 75006-1737
Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Code Enforcement (15) **National Objective:** LMA

Initial Funding Date: 07/22/2013

Description:

Salary for CDBG area Code Enforcement Officer.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$5,313.94	\$0.00	\$5,313.94
Total			\$5,313.94	\$0.00	\$5,313.94

Proposed Accomplishments

Housing Units : 1,500
Total Population in Service Area: 27,399
Census Tract Percent Low / Mod: 57.10

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2012	In PY 2012, CDBG Code Enforcement Officer closed a total of 2,338 code enforcement cases in the CDBG 2000 Target area with an additional 1,238 code cases from regular (non CDBG) employees.	



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PGM Year: 2012
Project: 0001 - Grant Administration and Planning
IDIS Activity: 52 - Consolidated Plan - 2012

Status: Completed 11/13/2014 12:00:00 AM
Location: ,

Objective:
Outcome:
Matrix Code: Planning (20) **National Objective:**

Initial Funding Date: 09/18/2013

Description:

PY 2014-2019 Consolidated Plan and PY 2014 Action Plan is currently in process and will be complete by September 2014.
The first payment to the consultants for PY 2012 Consolidated Plan (the one item in the PR 59 report for the City of Carrollton) is being paid out in July of 2014 and will be processed in IDIS around the 15th of August 2014.
We expect the entire project to be complete before December 2014.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$17,543.31	\$17,543.31	\$17,543.31
Total			\$17,543.31	\$17,543.31	\$17,543.31

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0



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Female-headed Households:

0

Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2012
Project: 0001 - Grant Administration and Planning
IDIS Activity: 53 - Housing Impediments Survey- 2012

Status: Canceled 6/25/2014 11:25:17 AM
Location: ,
Objective:
Outcome:
Matrix Code: Planning (20)
National Objective:

Initial Funding Date: 09/18/2013

Description:

The Analysis to Impediments to Fair Housing Study will be completed in PY 2014 or PY 2015.

Financing

No data returned for this view. This might be because the applied filter excludes all data.

Proposed Accomplishments

Actual Accomplishments

Number assisted:	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0

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Female-headed Households: 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2013
Project: 0001 - Grants and Administration
IDIS Activity: 54 - Grants and Admin Program Salaries
Status: Completed 11/13/2014 12:00:00 AM
Location: ,
Objective:
Outcome:
Matrix Code: General Program Administration (21A) **National Objective:**

Initial Funding Date: 10/15/2013

Description:

Partial funding for two employees to implement the City's Five Year Consolidated Plan.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$51,931.97	\$51,931.97	\$51,931.97
Total			\$51,931.97	\$51,931.97	\$51,931.97

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0

Female-headed Households:

0

Income Category:

Owner Renter Total Person

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Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2013
Project: 0002 - Minor Home Repair
IDIS Activity: 56 - Minor Home Repair

Status: Open
Location: 1825 Highland Dr Carrollton, TX 75006-7317

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Rehab; Single-Unit Residential (14A)
National Objective: LMH

Initial Funding Date: 10/15/2013

Description:

Minor Home Repair Program is designed to correct necessary exterior repairs for Low-moderate income homeowners (income qualified) residing in the City of Carrollton.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$45,000.00	\$34,345.90	\$34,345.90
Total			\$45,000.00	\$34,345.90	\$34,345.90

Proposed Accomplishments

Housing Units : 11

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	8	6	0	0	8	6	0	0
Black/African American:	3	0	0	0	3	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	11	6	0	0	11	6	0	0
Female-headed Households:	6		0		6			

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Income Category:

	Owner	Renter	Total	Person
Extremely Low	3	0	3	0
Low Mod	8	0	8	0
Moderate	0	0	0	0
Non Low Moderate	0	0	0	0
Total	11	0	11	0
Percent Low/Mod	100.0%		100.0%	

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2013	Minor Home Repair Program is designed to correct necessary exterior repairs for Low-moderate income homeowners (income qualified) residing in the City of Carrollton. IN PY 2013 the City of Carrollton completed 11 Minor Home Repair Projects.	



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PGM Year: 2013
Project: 0004 - Enhanced Code Enforcement
IDIS Activity: 57 - Code Enforcement Salary
Status: Completed 11/13/2014 12:00:00 AM
Location: 1945 E Jackson Rd Carrollton, TX 75006-1737
Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Code Enforcement (15)
National Objective: LMA

Initial Funding Date: 10/15/2013

Description:

Salary for CDBG area Code Enforcement Officer.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$56,224.59	\$56,224.59	\$56,224.59
Total			\$56,224.59	\$56,224.59	\$56,224.59

Proposed Accomplishments

Housing Units : 1,726
Total Population in Service Area: 24,968
Census Tract Percent Low / Mod: 54.60

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2013	In PY 2013, CDBG Code Enforcement Officer closed a total of 1726 code enforcement cases in the CDBG 2000 Target area with an additional 736 code cases from regular (non CDBG) employees.	



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PGM Year: 2013
Project: 0003 - NOTICE Hill 'n Dale Phase II
IDIS Activity: 58 - Hill 'n Dale Phase 2

Status: Open
Location: 1945 E Jackson Rd Carrollton, TX 75006-1737

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Street Improvements (03K)

National Objective: LMA

Initial Funding Date: 10/15/2013

Description:

Hill 'n Dale Infrastructure is a multi-phase project located in a 2000 CDBG Target Area.
The first phase of this project began in the spring of 2011 and will be completed in Fall of 2014.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$575,199.00	\$546,649.76	\$546,649.76
Total			\$575,199.00	\$546,649.76	\$546,649.76

Proposed Accomplishments

People (General) : 1,350
Total Population in Service Area: 2,016
Census Tract Percent Low / Mod: 57.60

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2013	Hill 'n Dale Infrastructure is a multi-phase project located in a 2000 CDBG Target Area. The first phase of this project began in the spring of 2011 and will be completed in Fall of 2014.	



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PGM Year: 2011
Project: 0005 - Public Service General Assistance
IDIS Activity: 66 - Code Violation Repair Fund: Public Service

Status: Completed 11/13/2014 12:00:00 AM
Location: 1945 E Jackson Rd Carrollton, TX 75006-1737

Objective: Create suitable living environments
Outcome: Sustainability
Matrix Code: Public Services (General) (05)

National Objective: LMC

Initial Funding Date: 10/09/2014

Description:

Capital funding for materials and specialized labor for implementation of safety related repairs in Carrollton neighborhoods focused on properties owned seniors and low to moderate income families with code violations resulting in safety issues.

Financing

Grant Year	Grant	Fund Type	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
Pre-2015		EN	\$41,556.50	\$5,534.50	\$41,556.50
Total			\$41,556.50	\$5,534.50	\$41,556.50

Proposed Accomplishments

People (General) : 13

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	0	0	0	0	0	0	10	2
Black/African American:	0	0	0	0	0	0	3	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	0	0	0	0	0	0	13	2
Female-headed Households:	0		0		0			

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Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	6
Low Mod	0	0	0	4
Moderate	0	0	0	3
Non Low Moderate	0	0	0	0
Total	0	0	0	13
Percent Low/Mod				100.0%

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2011	Capital funding for materials and specialized labor for implementation of safety related repairs in Carrollton neighborhoods focused on seniors and low to moderate income families. 8 Households were assisted.	
2012	Capital funding for materials and specialized labor for implementation of safety related repairs in Carrollton neighborhoods focused on seniors and low to moderate income families.	
2013	Capital funding for materials and specialized labor for implementation of safety related repairs in Carrollton neighborhoods focused on seniors and low to moderate income families. One (1) Household was assisted.	



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Total Funded Amount:	\$2,428,159.33
Total Drawn Thru Program Year:	\$2,358,194.04
Total Drawn In Program Year:	\$1,241,472.43

APPENDIX A – SUMMARY OF CITIZEN COMMENTS

Neighborhood Advisory Commission (NAC) – Public Hearing – November 13, 2014

On November 13, 2014, the Neighborhood Advisory Commission (NAC) held a public hearing to receive comments on the draft PY 2013 Consolidated Annual Performance and Evaluation Report (CAPER) and amendments. Having heard all comments, the NAC voted 9 to 0 to accept the report and transmit a draft version to the City Council for final action.

Public comments received are as follows:

- ➡ Prior to or during the November 13, 2014 Public Hearing, no public comments, spoken or otherwise, were received by the NAC on the PY 2013 CAPER.

City Council – Public Hearing – December 9, 2014

On December 9, 2014, the City Council held a public hearing to receive comments on the draft PY 2013 Consolidated Annual Performance and Evaluation Report (CAPER) and, after receiving all comments, the City Council closed the public hearing and voted 7 to 0 to adopt the report by resolution and transmit a final version of the document to the United States Department of Housing and Urban Development (HUD).

Public comments received during the December 9, 2014 public hearing are as follows:

- Prior to the actual public hearing, no public comments, spoken or otherwise, were received by the City Council on the PY 2013 CAPER.
- During the December 9, 2014 public hearing, no public comments, spoken or otherwise, were received by the City Council on the PY 2013 CAPER.

No other comments, spoken or otherwise, were received by the City Council prior to, during or after the public hearing process.

APPENDIX B – SOCIAL SERVICE AGENCIES AND SERVICES OFFERED

Bea's Kids

Contact: Ms. Brian Henretta – Operations Manager

P.O. Box 110165 Carrollton, TX 75011- 0065

Phone: 469-892-6300 Fax: 469-892-6304

Email: contact@beaskids.org

Website: www.beaskids.org

- Bea's Kids is a non-profit 501(c)(3) organization that has been serving underprivileged children and parents since 1990. Services include educational, cultural, recreational and sports programs and activities. The program also provides food, clothing and medical/dental care. Bea's Kids leads a crusade against hunger, illiteracy, domestic strife, parental neglect, drugs, violence, gangs, school dropouts and poverty.

CASA of Denton County, Inc.

Contact: Ms. Sherri Gideon - Executive Director

614 N. Bell Avenue, Denton, Texas 76209

Phone: 940-243-2272 Fax: 940-243-1605

E-mail: sgideon@casadenton.org

Website: www.casadenton.org

- CASA of Denton County, Inc. serves children (ages 0 to 18) who have been removed from their homes by Child Protective Services due to abuse or neglect. Their service area is Denton County and includes children from the portion of Carrollton within Denton County. CASA provides independent, objective guidance in court regarding the children's best interests and is a constant provider of support during that experience.

Children's Advocacy Center for Denton County

Contact: Mr. Dan Leal - Executive Director

1854 Cain Drive; Lewisville, Texas 75077

Phone: 972-317-2818 Fax: 972-317-6989

Email: dan@cacdc.org

Website: www.cacdc.org

- This is a child-friendly environment for joint child abuse investigations by police and Child Protective Services. Some of the functions include video-taped interviews, comprehensive therapy services, information and referral and facilitation of joint investigations. Multiple professionals are involved in investigations including a Carrollton Police Child Abuse Investigator.

Christian Community Action

Michelle DeGrate – Grant Administrator
200 South Mill St., Lewisville, TX 75057
Phone: 972-219-4379 Fax: 972-219-4339

E-mail: michelle.degrate@ccahelps.org

Website:

- CCA provides Carrollton residents with the following services; weekly food, rental/utility assistance, transportation, vocational training, gas vouchers and healthcare. Some residents also enroll on CCA's Vocational Training programs that include the following classes; General Educational Development (GED), English as a Second Language (ESL), Computer Training, Budgeting and Job Search.

The Family Place

Contact: Ms. Paige Flink - Executive Director
P.O. Box 7999; Dallas, Texas 75209
Phone: 214-559-2170 Fax: 214-443-7797

Email: phflink@familyplace.org

Website: www.familyplace.org

- The Family Place provides proactive prevention and intervention, extensive community education, and caring advocacy and assistance for victims of family violence.

Keep Carrollton Beautiful

Contact: Ms. Cathey Henesey – Chair and Board of Director
P.O. Box 111175 Carrollton, TX 75011
Phone: 972-996-6993 (informational line)

E-mail: cathey@kcbadmin.org

Website: www.keepcarrolltonbeautiful.org

- Keep Carrollton Beautiful is a 501(c)(3) non-profit organization dedicated to beautifying the community and providing programs to enhance the quality of life. Keep Carrollton Beautiful provides education services, litter and waste reduction services, and beautification services.

LaunchAbility formerly known as (Special Care & Career Services)

Contact: Cathy Packard, Executive Director
4350 Sigma, Suite 100; Farmers Branch, Texas 75244
Phone: 972-991-6777 x112 Fax: 972-991-6361

Email: info@launchability.org

Website: www.launchability.org

- Provides speech, physical, occupational and other therapy to children under age three with developmental delays and disabilities.

Metrocrest Community Clinic

Contact: Mary Joiner, Interim Director
Plaza 1, Suite 149, One Medical Parkway, Farmers Branch, TX 75234
Phone: 972-484-8444, Fax: 972-484-0051

Email: mjoiner@metrocrestcommunityclinic.org

The Metrocrest Community Clinic provides low cost primary care and a limited number of specialty services to uninsured low income residents between the ages of 16 and 65. The focus of the clinic is on providing patients a medical home which will help them improve and maintain their health by

regular visits with a physician, educational services and access to resources for Metrocrest Community Clinic

Metrocrest Services

Contact: Mr. Tracy Eubanks - Executive Director

13801 Hutton Dr., Suite 150; Farmers Branch, Texas 75006

Phone: 972-446-2100 Fax: 214-694-2171

Email: teubanks@metrocrestsocialservices.org Website: www.metrocrestsocialservices.org

- Metrocrest Social Services provides information, referral and short-term emergency assistance for rent, utilities, food, clothing, medical and other financial needs in time of family crisis. Other services include job assistance, food bank and thrift store. Metrocrest Social Services collaborates and partners with local governments, business and non-profits for mobilization and maximization of resources.