

24-Hour Telephone Assistance

City Job Hotline	972-466-3376	Fire, Police and/or Ambulance	
Court Jury Duty.....	972-466-4751	Emergencies	911
Customer Service after 5 p.m. and holidays (streets, sewers, water leaks, alleys, sidewalks)	972-466-3425	Non-emergencies.....	972-466-3333
Drug Information Hotline	972-466-9133	Gang Activities Hotline.....	972-466-GANG (4264)
Election Information	972-466-3030	Library Storyline for Children.....	972-466-3162
		Library Automated Renewals.....	972-466-4848
		Parks & Recreation Events.....	972-466-9135
CITY INFORMATION CENTER	972-466-3000	Museum (A. W. Perry Homestead) , 1509 N. Perry Road.....	466-6380
Monday – Friday, 7 a.m. - 6 p.m.		Parks and Recreation	
	(Area Code 972)	Administration, 4220 N. Josey Lane	466-3080
Abandoned Vehicles		Athletics Office, 4220 N. Josey Lane.....	466-9833
On Private Property	466-3060	Permits and Licenses	
On Streets or Parking Lots	466-3333	Special Events, Parades, Block Parties.....	466-3225
Alarms		Special Use Permits: zoning issues	466-3040
Police Records-Burglar Alarm Permits and Questions	466-3525	Solicitations, Door-to-Door, Handbills, Flyers, non-profit.....	466-3347
Building Inspection-Fire Alarm Permits.....	466-3225	Utility, Street Cut/Curb Cut, Site Grading	466-3200
Payment of Alarm Fines	466-3577	Food Handling, Industrial Pretreatment,	
Ambulance Billing	466-9134	Liquid Waste, Transportation, Garage Sales	466-3060
Ambulance Services	911	Planning	466-3045
Animal Services/Shelter , 2727 Nimitz Lane	466-3420	Police , 2025 E. Jackson Road	
Building Inspections and Permits	466-3225	Emergencies	911
24-Hour Inspection Requests (Recorded).....	466-3370	Non-emergencies	466-3333
<i>Permits, electrical, heating, construction, remodeling,</i>		Administration	466-3290
<i>fences, plot plans, signs, sprinklers, demolition, walls,</i>		Alarm Permits	466-3525
<i>pools, spas, plumbing, banner permits, certificates of</i>		Crime Prevention	466-3330
<i>occupancy, variance</i>		Jail.....	466-3335
City Attorney (Legal Department)	466-3025	Police Front Desk (24-Hours)	466-3256
City Council (Information)	466-3001	Records	466-3345
City Manager (Administration).....	466-3001	Social Service/Victim’s Assistance.....	466-3158
City Secretary	466-3021	Solicitations, Door-to-Door, Handbills, Flyers, non-profit	466-3347
Claim Accident Reports (Risk Management)	466-4840	Traffic Concerns	466-3530
Community Development	466-4299	Public Works	
Drainage Problems	466-3480	Customer Service (24-Hour)	466-3425
Economic Development	466-3391	Streets and Drainage, Traffic Operations, Water/Wastewater	
Employment (Workforce Services)	466-3090	Purchasing/Bids	466-3133
Engineering	466-3200	Recreation Facilities	
<i>Construction inspectors, easements, plats, flood plains</i>		Athletics Office	466-9833
Environmental Services	466-3060	Elm Fork Nature Preserve, 2335 Sandy Lake Road	466-9813
<i>Vacant lots, broken fences, odors, pollution, high</i>		Rosemeade Rainforest Aquatic Complex	
<i>grass/weeds/trash by yards, housing, garage sales, illegal</i>		1334 Rosemeade Pkwy	466-6399
<i>dumping, sign code violations, food complaints, illegal</i>		Rosemeade Recreation Center, 1330 Rosemeade Pkwy.....	466-9800
<i>home business, rental inspections, watering violations</i>		Carrollton Senior Center, 1720 Keller Springs Road	466-4850
Industrial Pollution, Health and Food Inspections.....	466-3060	Oak Creek Tennis Center, 2531 Oak Creek Drive	466-6389
Finance	466-3110	Thomas Park Municipal Pool, 1955 N. Perry Road	466-6376
Fire		Parks Rental Information/Reservations	466-9800 or 9810
Emergencies	911	Sewers, Storm Drainage, Wastewater Services	466-3425
Non-emergencies.....	466-3333	Sidewalks/Streets	466-3425
Administration.....	466-3070	Single-Family Rental Homes Inspections	466-3060
Fire Prevention/Safety	466-3210	Solid Waste Trash and Recycling Services	
Golf Course		Customer Service-Allied Waste Services.....	422-2341
Indian Creek Golf Club, 1650 W. Frankford Road		Streets and Alleys	
Pro Shop, Reservations, Restaurant.....	466-9850	Lighting.....	466-3050
Justice Center (Municipal Court) , 2001 E. Jackson Road.....	466-3348	Repairs	466-3425
<i>Information, ticket payments</i>		Tax Collections	214-653-7811
Juror 24-Hour Hotline.....	466-4751	Traffic Operations	466-3425
Warrant Division.....	466-4777	<i>Signals, school zones, signs</i>	
Libraries		Transportation	466-3050
Carrollton Public Library Information.....	466-4800	Utility Billing (Water, Sewer, Trash Billing).....	466-3120
4220 N. Josey Lane at Hebron Parkway		Water Services	466-3120
1700 Keller Springs Road at Josey Ranch Lake		<i>New accounts, terminations, water bills</i>	
Marketing Services	466-3593	Emergencies.....	466-3425
		Workforce Services (employment)	466-3090